



ENVISION⁹ CONSOLE OWNER'S MANUAL



ENVISION⁹ CONSOLE

IMPORTANT:

All products shown are prototype. Actual product delivered may vary.

Product specifications, features & software are subject to change without notice.

For the most up-to-date owner's manual please visit www.truefitness.com.

For documents in additional languages please visit www.truefitness.com/resources/document-library/

IMPORTANTE:

Todos los productos mostrados son prototipos. La realidad el producto suministrado puede diferir.

Especificaciones de productos, características y software están sujetas a cambios sin previo aviso.

Para la más actualizada de este manual del propietario, por favor visite www.truefitness.com

Para los documentos en otros idiomas, por favor visite www.truefitness.com/resources/document-library/

IMPORTANT: Tous les produits présentés sont prototype. Le produit réel livré peut varier. Spécifications du produit, caractéristiques et logiciels sont sujettes à modification sans préavis. Pour la plus à jour le manuel du propriétaire s'il vous plaît visitez www.truefitness.com. Pour documents dans des langues supplémentaires, veuillez www.truefitness.com/resources/document-library/ de visite

重要提示：显示所有产品的原型。实际交付的产品可能有所不同产品规格，功能和软件如有更改，恕不另行通知迄今为止对于大多数的使用说明书，请访问www.truefitness.com 对于其他语言的文档，请访问www.truefitness.com/resources/document-library/

مهم:

أهمى لست يل عفل جتنملا فلتخت دق. جذومنلا يه قضور عمل تاجتنملا عىم ج.

راعش! نود رى غتلل قلاباق جماربل او تازىملاو، جتنملا تافصاوم.

www.truefitness.com قراىزى جرى كلالملا لىلد نألا ىتح لصى ام مظعمل.

www.truefitness.com/resources/document-library/ قراىزى جرى، قىفاضلا تاغل يىف تادنتملل

WICHTIG: Alle hier gezeigten Produkte sind Prototypen. Das tatsächliche Produkt ausgeliefert wird, kann variieren. Produkt-Spezifikationen, Funktionen und Software können sich ohne vorherige Ankündigung ändern. In den meisten Fällen bis zu Bedienungsanleitung Bisher besuchen Sie bitte www.truefitness.com. Für Dokumente in weiteren Sprachen finden Sie unter www.truefitness.com/resources/document-library/

BELANGRIJK: Alle getoonde producten zijn prototype. Daadwerkelijke product geleverd kan verschillen. Product specificaties, eigenschappen & software zijn onderhevig aan verandering zonder kennisgeving. Voor de meest actuele handleiding van de eigenaar kunt u terecht www.truefitness.com. Voor documenten in andere talen kunt u terecht op www.truefitness.com/resources/document-library/

ВАЖНО: Все товары указаны прототипа. Фактический продукт, поставляемый могут отличаться. Технические характеристики, особенности и программного обеспечения могут быть изменены без предварительного уведомления. Для получения самой последней на сегодняшний день руководство по эксплуатации пожалуйста, посетите www.truefitness.com. Для документов на другие языки, пожалуйста, посетите www.truefitness.com/resources/document-library/

ENVISION⁹ CONSOLE

A MESSAGE TO OUR CUSTOMERS

Frank Trulaske began TRUE Fitness® over thirty-five year ago with the simple philosophy of delivering superior fitness products, service, and support. Today, TRUE is the global leader in premium fitness equipment for the commercial and residential markets. Our goal is to be the leader in technology, innovation, performance, safety and style. TRUE has received many awards for its product over the years and remains the benchmark for the industry. Fitness facilities and consumers invest in TRUE products for their durable commercial platforms used in all its products, both commercial and residential alike.

The proud manufacturing tradition of quality and the culture of innovation at TRUE have given rise to a full line of extraordinary cardio and strength equipment. As a result, people all over the world are benefiting from the TRUE experience. Innovation across the full product line has made TRUE successful and is a trademark of the TRUE heritage. TRUE's patented Heart Rate Control technology is just one of the remarkable ways we deliver simple and superior performance every user can enjoy, and most importantly, use to achieve personal health and fitness goals.

At the heart of our success is the relentless and systematic life testing of both our products and their components. We have dedicated employees who understand our philosophy to deliver the best products in the world.

Our goal is to deliver the world's best premium equipment for our customers' health and fitness solutions.

ENVISION⁹ CONSOLE

TABLE OF CONTENTS:

Chapter 1: Safety Instructions

Safety Instructions.....	5
--------------------------	---

Chapter 2: Product Overview

Envision ⁹ Overview.....	9
Touchscreen Introduction.....	10
Touchscreen Navigation.....	10

Chapter 3: Programming & Operation

Heart Rate Monitoring.....	11
Heart Rate Control.....	12
Workout Program Descriptions.....	13

Chapter 4: Envision⁹ Operation

Touchscreen Navigation.....	16
Walk/Run Track.....	22
Time Screen.....	22
Incline/Speed Graph.....	23
Idle Screen.....	24
Workout Summary.....	24
Broadcastvision TV Preset Programming.....	25
Service Mode.....	25
GymTrakr Application.....	33
Zwift Application.....	36
Envision ⁹ Console Assembly.....	40

Chapter 5: Customer Service

Contacting Service.....	41
Contacting Sales.....	41
Reporting Freight or Parts Damage.....	42
Warranty.....	42

CHAPTER 1: SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS **SAVE THESE SAFETY INSTRUCTIONS**

This equipment is intended for a commercial or institutional setting. This owner's manual should be accessible to all personal trainers, faculty, and members.



WARNING: ALL EXERCISERS MUST READ ALL INSTRUCTIONS BEFORE USING THE EQUIPMENT.



WARNING: Heart rate monitoring systems may be inaccurate for some individuals. Over-exercising may result in serious injury or death. If you feel faint, stop exercising immediately.



WARNING: Equipment should be immediately taken out of use if it fails to work properly or when a warning is presented electronically.

TRUE STRONGLY recommends seeing a physician for a complete medical exam before undertaking an exercise program, particularly if the user has a family history of high blood pressure or heart disease, is over the age of 45, smokes, has high cholesterol, is obese, or has not exercised regularly in the past year. Additionally, TRUE recommends consulting a fitness professional on the correct use of this product. If at any time while exercising the user experiences faintness, dizziness, pain or shortness of breath, he or she must stop immediately.



WARNING: To reduce the risk of electrical shock, always unplug this TRUE product before cleaning or attempting any maintenance activity. Do not handle the plug with wet hands.



WARNING: To reduce the risk of burns, fire, electric shock, or injury, it is imperative to connect each product to a properly grounded 110V electrical outlet. A risk of electrical shock may result from improper connection of the equipment's grounding conductor. Check with a qualified electrician if you are unsure about proper ground techniques. Do not modify the plug provided with this product. If it will not fit an electrical outlet, have a proper outlet installed by a qualified electrician. Your TRUE Fitness product must be properly grounded to reduce risk of shock if the equipment malfunctions. Your equipment is equipped with an electrical cord, which includes an equipment grounding conductor and a grounding plug. The plug must be inserted into an outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A temporary adapter cannot be used to connect this plug to a two-pole receptacle in North America. If a properly grounded 15 amp outlet is not available, a qualified electrician must install one.



WARNING: Do not move the equipment by lifting the console. Do not use the console as a handlebar during a workout.



WARNING: This product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.



WARNING: Keep equipment stable on flat ground.

CHAPTER 1: SAFETY INSTRUCTIONS



WARNING: Replace warning labels that may be worn, damaged, or missing.



WARNING: Replace any non-working or damaged components, remove the unit from service until repair is performed.



WARNING: To reduce the risk of burns, fire, and electric shock or injury to persons, follow these instructions:

- This appliance should never be left unattended when plugged in.
- Do not use any type of extension cord with this product.
- Unplug it from the outlet when not in use and before any servicing.
- Do not operate the equipment while being covered with a blanket, plastic, or anything that insulates or stops airflow.



WARNING: Risk of personal injury-crushing hazard when equipment is in operation - Keep feet, hands, and fingers away from moving parts.



CAUTION:

- Health related injuries may result from incorrect or excessive use of exercise equipment.
- Do not use typing or web surfing features at excessive speeds. Always stabilize yourself by holding a stationary handle when using typing or web surfing features. (Varies by console option)
- Do not use the contact heart rate grips as a handlebar during a workout.
- Any changes or modifications to this equipment could void the product warranty.
- To disconnect, turn power OFF at the ON/OFF switch if applicable, then remove plug from electrical outlet.
- Never operate a TRUE product if it has a damaged power cord or electrical plug, or if it has been dropped, damaged, or even partially immersed in water. Contact TRUE Customer Service for a replacement.
- Use a TRUE AC power cord or AC/DC adapter only.
 - * Note the plug configuration for the power adapter may vary by country.
- Position this product so the power cord plug is accessible to the user.
- Keep the power cord away from heated surfaces. Do not pull the equipment by the power cord or use the cord as a handle. Do not run the power cord along the side or under the equipment.
- If the electrical supply cord is damaged it must be replaced by the manufacturer, an authorized service agent, or a similarly qualified person to avoid a hazard.
- Do not use this product in areas where aerosol spray products are being used or where oxygen is being administered. Such substances create the danger of combustion and explosion.
- Always follow the console instructions for proper operation.
- Close supervision is necessary when used near children under the age of 15, or disabled persons.
- Do not use this product outdoors, near water, while wet, or in areas of high humidity including extreme temperature changes.
- Never operate a TRUE product with the air openings blocked. Keep air openings free of lint, hair or any obstructing material.
- When mounting the treadmill, ensure the treadmill belt is not running and then proceed with one step at a time to maintain balance using the handrails as needed.
- While the treadmill is in use, proceed at a speed that the user can safely maintain with the ability to immediately engage the safety key to stop the treadmill belt if necessary.

CHAPTER 1: SAFETY INSTRUCTIONS

CAUTION:

- Health related injuries may result from incorrect or excessive use of exercise equipment.
- Never insert objects into any openings in this product. If an object should drop inside, turn off the power, unplug the power cord from the outlet and carefully retrieve it. If the item cannot be reached, contact TRUE Customer Service.
- Never place liquids of any type directly on the unit except in the accessory tray or bottle holders. Containers with lids are recommended.
- Wear shoes with rubber or high traction soles. Do not use shoes with heels, leather soles, cleats or spikes. Make sure no stones are embedded in the soles. Do not use this product in bare feet. Keep all loose clothing, shoelaces and towels away from moving parts.
- Do not reach into or underneath the unit, or tip it on its side during operation.
- Use correct ergonomic positioning while running on equipment.
- Do not allow animals on or near the equipment while in operation.
- Use the side handrails whenever additional stability is required. In case of emergency, such as tripping, the side handrails should be grabbed and the user should place his/her feet on the side platforms. The front handlebars should be used to grasp the heart rate sensors or to rest the hand on while operating the activity zone keys, but not for stability, emergency, or continuous use.
- Do not exceed maximum user weight of 400 lbs (181 kg).
- Do not use if you have a cold or fever.
- When using this exercise machine, basic precautions should always be followed.
- Use this equipment only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Allow only trained personnel to service this equipment.
- Avoid the possibility of bystanders being struck or caught between moving parts by making sure that they are out of reach of the equipment while it is in motion.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Allow only one person at a time on the equipment while it's operating.
- It is the sole responsibility of the owner/operator to ensure regular and scheduled maintenance is performed.
- To avoid injury stand on the side rails before starting the equipment.
- Avoid exiting equipment while leaving the tread belt in motion.
- Never walk or jog backwards on the equipment.
- Do not change the incline of the equipment by placing objects under it.
- To avoid serious injury, do not touch the incline rack while the equipment is in use.
- To avoid serious injury, do not touch the belt while the equipment is in use.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- See Grounding Instructions.
- On the machine power switch, the "1" means that the machine power is switched "ON" and the "0" means the machine power is switched "OFF".
- Before servicing the motor area or removing the motor cover, please contact TRUE service.
- Do not place hand near the running belt when the unit is in operation.
- To avoid serious injury, remove and store the power cord when the machine is not in use.
- Noise emission under load is higher than without load.
- A-weighted emission sound pressure level at the trainer's ear: 67dBA.

CHAPTER 1: SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

- **Read and understand all instructions and warnings prior to use.**
- Obtain a medical exam before beginning any exercise program. If at any time during exercise you feel faint, dizzy, or experience pain, stop and consult your physician.
- Obtain proper instruction prior to use.
- This unit is intended for commercial use only.
- Inspect the unit for incorrect, worn, or loose components and do not use until corrected, replaced, or tightened prior to use.
- Do not wear loose or dangling clothing while using the unit.
- Care should be used when mounting or dismounting the unit.
- Read, understand, and test the emergency stop procedures before use.
- Disconnect all power before servicing the unit.
- Do not exceed maximum user weight of 400 lbs.
- Keep the top side of the moving surface clean and dry.
- Keep children and animals away.
- Use caution when moving and assembling unit.
- All exercise equipment is potentially hazardous. If attention is not paid to the conditions of equipment usage, death, or serious injury could occur.
- Save these instructions.

Basic Guidelines for Setting Up the Equipment:

After removing the equipment from the packaging, place the equipment on a clean, level surface. Make sure the electrical cord easily reaches a grounded three-pronged outlet.

Important Electrical Requirements – 120V:

Your TRUE equipment requires a dedicated 120 volt, alternating current (AC), 20 amp grounded outlet circuit. This means nothing else can be plugged into the same circuit. Most power circuits are rated for this 120V AC 20 amp requirement, but you must ensure the equipment does not share the circuit with anything else.

Important Electrical Requirements – 220V:

Your TRUE equipment requires a dedicated 230 volt, alternating current (AC), 15 amp grounded outlet circuit. This means nothing else can be plugged into the same circuit. Most power circuits are rated for this 230V AC 15 amp requirement, but you must ensure the equipment does not share the circuit with anything else.



DANGER: Do not use an extension cord or ungrounded outlet:

The ground helps prevent electrical damage to your equipment and enhances your safety by helping to prevent shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the equipment is properly grounded. Do not modify the plug provided with the unit if it will not fit the outlet. Have a proper outlet installed by a qualified electrician.

CHAPTER 2: PRODUCT OVERVIEW

ENVISION⁹ OVERVIEW:

Touch Screen Display



USB Jack

Headphone Jack

Warning Decal

Reading Rack

CHAPTER 2: PRODUCT OVERVIEW

ENVISION⁹ OVERVIEW:

Touchscreen Display:

A capacitive touch screen used for workout control and feature navigation.

Headphone Jack:

Standard 3.5mm audio jack used to connect headphones to the console during media playback.

USB Port:

Used to update console software and charge devices.

Reading Rack:

This ledge on the console can be used to hold a book, magazine, e-reader, or tablet computer during a workout.

Warning Decal:

Important safety information for users to review prior to using the equipment.

TOUCH SCREEN INTRODUCTION:

The Envision⁹ touchscreen console utilizes a fully-integrated capacitive touch screen display and a multi-screen interface to provide a state-of-the-art and user-friendly workout.




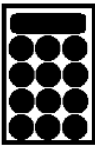



Capacitive touch screen technology relies on the conductive properties of the human body to detect when and where on the display the user is touching. Due to this, capacitive touch screens are highly responsive and do not require pressure to register a touch.

TOUCH SCREEN NAVIGATION:

TRUE recommends that users familiarize themselves with the different screens to ensure they are safely taking advantage of all of the features this equipment has to offer.

Icon Character Map:

This console uses several icons to provide users with a simplified and visually appealing workout experience. The character map below is a quick reference of commonly used icons:

 Screen Toggle	 Options
 Bluetooth Connection	 Keypad
 Audio Device	 Home
 Speed	

CHAPTER 3: PROGRAMMING & OPERATION

CAUTION:

The safety key must be in place on the machine, and should be attached to the user's clothing.

HEART RATE MONITORING:

The machine can monitor a user's heart rate using either a Polar® compatible chest strap or the metal grips on the hand rails (called contact heart rate or CHR pads). A chest strap transmits the user's heart rate to the machine via a radio signal, and the CHR pads connect to a special computer circuit to extract the user's heart rate.

Chest Strap Heart Rate Monitoring:

Although this machine functions fine without using the heart rate monitoring feature, this kind of monitoring gives valuable feedback on the user's effort level. Chest strap monitoring also enables users to use Heart Rate Control (HRC), the most advanced exercise control system available.

When users wear a Polar® compatible transmitter strap, the machine will display the user's heart rate as a digital beats-per-minute (bpm) readout.

The transmitter strap should be worn directly against the user's skin, about 1-2 inches below the pectoral muscles/breast line. Women should be careful to place the transmitter below their bra line.

Initially the transmission signal for heart rate may be erratic or non-existent. Some moisture is necessary between the strap and the user's skin for proper transmission. Sweat from exercise works best, but ordinary tap water may be used prior to the workout if desired.

A Note on Chest Strap Heart Rate Monitoring:

The chest strap produces a radio signal that the machine reads and registers as the user's heart rate. The accuracy of a reading may be affected when outside interference is present.

Contact Heart Rate (CHR):

The CHR system will let the user monitor their heart rate without wearing a chest strap. When using the CHR system users should gently grasp the CHR pads with both hands. Within 30 seconds, the user's heart rate should be displayed as a digital bpm readout (during the first 30 seconds the system is analyzing and locking in the user's heart rate). Users should exercise with smooth body motions and breathe regularly. It is best to avoid talking while using the CHR system, as talking will cause unrepresentative heart rate spikes of 5 to 10 bpm. To ensure an accurate reading, the user's hands should be clean, free of both dirt and hand lotions.

Note: For increased safety and accuracy, the CHR system should only be used at speeds of 4 mph or lower (CHR readings are less accurate due to large muscle movements above this speed).

A Note on CHR Accuracy:

CHR monitoring may be less accurate than chest strap monitoring since the heart rate signals are much stronger at the chest. When using a HRC workout, it is best to use a chest strap because of the stronger and more accurate readings.

CAUTION:

Do not use the contact heart rate grips as a handlebar during a workout.

CHAPTER 3: PROGRAMMING & OPERATION

HEART RATE CONTROL (HRC):

Introduction:

You are now the owner of the most sophisticated Heart Rate Control (HRC) workout technology available. TRUE HRC is unique and patented. It accommodates users from rehabilitation to world class athletes, and all those in between. TRUE HRC enables users to do a completely hands-free heart rate controlled workout using speed, incline, or both. By training at a specific target heart rate, users can exercise at a more efficient cardiovascular level.

The TRUE HRC system is unique because users must enter the key parameters of the workout; target heart rate, maximum speed, maximum incline, and time, prior to starting the HRC workout. As users approach their target heart rate, the machine's computer automatically takes over and changes the speed and/or incline automatically to keep them near their target heart rate. This enables for a completely hands-free workout.

Note: A Polar® compatible heart rate monitoring chest strap should be worn during HRC workouts. For increased safety and accuracy, contact heart rate monitoring is not recommended for HRC workouts.

Target Heart Rate:

TRUE's HRC workouts let the machine monitor relative exercise intensity by way of the user's heart rate, then automatically adjust the speed and incline to keep the user at their target heart rate and thus their desired exercise intensity. Heart rate is a good measure of the body's exercise stress level. It reflects differences in physical condition, fatigue, the comfort of the workout environment, even diet and emotional state. Users should compare their heart rate with how they feel to ensure safety and comfort.

Consult a Physician to Determine Target Heart Rate:

Using heart rate to control a workout takes the guesswork out of the workout settings. Consult a physician before using heart-rate controlled workouts for advice on selecting a target heart rate range. Also, it is important to use the machine for several workouts in the manual mode while monitoring heart rate. Users should compare their heart rate with how they feel to ensure safety and comfort. After users have spent some time learning how their heart responds to different levels of speed and incline, they will have a better understanding of how to select the maximum speed and maximum incline required for reaching their target heart rate.

Warm Up:

At the beginning of an HRC workout, the machine is in full Manual Control mode. Users should gradually increase the workout intensity to slowly raise their heart rate to within 10 bpm of their target heart rate. The machine will operate as if in manual mode during the warm up stage. Users control both speed and incline. The user may only increase speed and incline to the present maximum values entered. It is important that the user starts at a low level of perceived exertion and gradually increase the workout intensity over several minutes until they approach their target heart rate. This enables the body to adapt to the workout. Increasing the workout intensity gradually will enable the user to enter the HRC stage without overshooting their target, keeping their heart rate within a few bpm of their target.

Note: Warming up too fast may cause the user to overshoot their target. If this occurs it may take several minutes before the computer software can control their heart rate. Users may overshoot and undershoot for several minutes until control is achieved.

Heart Rate Control Stage:

Heart Rate Controlled workouts take control of speed and incline, keeping the user's heart rate within a few bpm of their target. When using the Interval HRC Workout, the machine alternates between work and rest intervals.

Cooldown:

At the end of the workout time or distance, the machine reduces the workout intensity by half and goes back into Manual Control mode, where users directly control their cooldown.

CHAPTER 3: PROGRAMMING & OPERATION

WORKOUT PROGRAM DESCRIPTIONS:

Quick Start:

A workout in which the user controls all settings. The workout continues until it is ended by the user.

Cardio 360™ Quick Start: (Only Available on the XS1000, XC400, & XC900)

Get right into a pre-set 20-minute workout designed to shape and tone every major muscle group.

Manual:

Users enter their weight, workout time or distance. The user controls both the SPEED and INCLINE of the machine throughout the workout.

Hill Intervals:

Hill Intervals makes changes to the INCLINE in 2-minute segments with the SPEED remaining constant.

Rolling Hills:

Series of gradually increasing and decreasing INCLINE changes that simulate rolling hills.

Single Hill:

INCLINE increases to a maximum at the mid-point of the workout, then decreases to the finish.

Random Hills:

An INCLINE profile that changes to simulate random hills. The INCLINE adjusts at any time during the workout to increase or decrease the intensity of the hills.

Weight Loss Hills:

A walking interval workout with two minutes segments of work and rest. Work segments are at the selected incline level.

Glute Buster:

A changing INCLINE profile simulates hilly terrain to promote intense glute muscle use. Users can make adjustments to the SPEED during the workout.

Calorie Goal:

This workout enables users to choose the number of calories they wish to burn within a specified workout time. The machine will control SPEED and INCLINE within the limits set by the user to attain this goal.

Cardio Challenge:

SPEED and INCLINE increase to a maximum at the mid-point of the workout, then decrease to the finish.

Auto Stride: (Only Available on the XS1000)

The Auto Stride program will automatically adjust the stride length based on the user's speed during your workout. The stride length will automatically increase as the user increases their speed, and automatically decrease the stride length as you slow down.

Stride Intervals: (Only Available on the XS1000)

Users set their own alternating 1 minute work and rest stride lengths; from short stepping to a long stride motion and everything in between.

Pace Intervals: (Only Available on the XS1000, XC400/900, RC400/900, and UC400/900)

This workout suggests PACE (RPM) intervals in 1-minute segments. The PACE SETTER shows the target pace along with the user's actual pace (RPM) throughout the workout.

Pace Ramp: (Only Available on the XC400/900, UC400/900, & RC400/900)

This workout suggests PACE (RPM) increases to a maximum at the mid-point of the workout, then decreases to the finish. The PACE SETTER shows the user's target pace throughout the workout.

CHAPTER 3: PROGRAMMING & OPERATION

WORKOUT PROGRAM DESCRIPTIONS:

Leg Shaper: (Only Available on the XS1000, XC400/900, RC400/900, and UC400/900)

A workout that suggests PACE changes to work the leg muscles with added intensity. Reverse stride occasionally for an added challenge.

Distance Workouts:

Choose any one of our four common distance workouts: 5k****, 10k****, 2 mile***, or 4 mile***. The user controls both the SPEED and INCLINE of the machine throughout the workout.

Saved Workouts:

Access to previously saved custom workouts.

Custom Incline:

Build a custom INCLINE profile using up to 30 segments. A user-friendly setup screen enables users to create any hill or incline profile.

Custom Ultra:

If users are having trouble finding a workout that fits their specific needs, try setting up the Custom Ultra! This completely customizable workout enables both SPEED and INCLINE control in up to 30 segments.

HRC Cruise Control:

While in any program, Cruise Control enables the user to set the current heart rate as the Target Heart Rate by pressing a single button. The Cruise Control program takes control of SPEED and INCLINE to maintain the user's Target Heart Rate. If bpm exceeds the target heart rate by more than 12 bpm, then the workout will end and Cool Down will begin.

HRC Target:

Users choose their target heart rate. The machine begins in MANUAL control – The user should gradually increase the workout intensity until heart rate is within 10 bpm of their target. At this point, the machine takes over to control SPEED and INCLINE to maintain heart rate within a few beats of the user's target.

HRC Weight Loss:

Based on age, this is a heart-rate controlled workout at 65% of the user's maximum heart rate. This creates efficient fat burning without overtraining. The machine begins in MANUAL control – The user should gradually increase the workout intensity until their heart rate is within 10 bpm of their target. At this point, the machine takes over to control SPEED and INCLINE to maintain heart rate within a few beats of the user's target.

HRC Aerobic:

Based on age, this is a heart-rate controlled workout at 80% of the user's maximum heart rate. This keeps the user in the optimum aerobic training range to improve cardio fitness. The machine begins in MANUAL control - gradually increase the workout intensity until the user's heart rate is within 10 bpm of their target. At this point, the machine takes over to control SPEED and INCLINE to maintain heart rate within a few beats of the user's target.

HRC Intervals:

Intervals of WORK and REST determined by target heart rate. The machine begins in MANUAL control – Users should gradually increase their workout intensity until their heart rate is within 10 bpm of their target. At this point, the machine takes over to control SPEED and INCLINE to maintain the user's heart rate within a few beats of their target. The rest segment will reduce to 65% intensity of work segment.

Fitness Test:

A fitness test uses heart rate to estimate the user's VO2 max. The test increases SPEED and INCLINE gradually every minute and ends at the point where the user's heart rate reaches 85% of the maximum for their age.

CHAPTER 3: PROGRAMMING & OPERATION

WORKOUT PROGRAM DESCRIPTIONS:

Custom HRC Intervals:

Set up a custom heart rate interval. Specify WORK and REST targets and let the machine make all the adjustments. The workout begins in MANUAL control - users should gradually increase the workout intensity until the heart rate is within 10 bpm of the user's target heart rate. At this point, the machine takes control to keep the current heart rate within a few bpm of the target heart rate.

HRC Distance Workouts:

4 popular fixed distance workouts(5K, 10K, 2 mile, and 4 mile) that put the machine in control of maintaining the user's target heart rate. The workout begins in MANUAL control – users should gradually increase the workout intensity until the heart rate is within 10 bpm of the user's target heart rate. At this point, the machine takes control .

Monument Workouts: (Only Available on the TI1000)

Intensify your workout by traveling the world and climbing some famous monuments. You will be able to track your progress as you climb to the top of the St. Louis Arch, Eiffel Tower, Mt. Everest, Mt. Rainier or Kilimanjaro. Your output from the machine will display your percentage of completion of stairs to the top of the monument, or percentage of completion of elevation to the top of the mountain, whichever is applicable.

Cardio 360™: (Only Available on the XS1000, XC400, & XC900)

If users are looking for variety to make their cardio workout fly, try this random cycle of Cardio360 exercises for a great total-body workout.

Cardio 360™ Custom: (Only Available on the XS1000, XC400, & XC900)

Users can modify and maximize their workout to its fullest potential. Cardio360 Custom lets users build a personalized routine, choosing their favorite Cardio360™ motions and lengths of time. Then save their set-up for next time.

Quad Burner: (Only Available on the XL1000)

This intense resistance workout is designed to burn calories!

Speed Intervals: (Only Available on the VC900, TI1000, TC900/650, & TC400)

Speed intervals are divided into work and rest segments. The set level is what determines work and rest speed. This workout will start with a two-minute rest segment, then change to a two-minute work segment, and it will continue this cycle to the end of the workout.

Fat Burn: (Only Available on the VC900)

Speed increases to various points to deliver an intense workout.

Cooper Test: (Only available on the VC900)

The point of the test is to run as far as possible within 12 minutes

Gerkin Test: (Only Available on the VC900)

A fitness test used to estimate your VO2 max. This test increases speed gradually every minute by and ends at the point where your heart rate reaches 85% of the maximum for your age.

Firefighter Workout: (Only Available on the VC900)

This is a workout where the user goes a set speed for a set amount of time.

Floors: (Only Available on the VC900)

Pre determined distance workout. This workout will only run the selected workout distance of 20, 50, or 100 floors.

CHAPTER 3: PROGRAMMING & OPERATION

TOUCH SCREEN NAVIGATION:

Home Screen:

The Home Screen is displayed on the console when there is no workout in progress. From this screen, the user is able to select from various options to begin a workout.



A) Quick Start

Starts a workout in which the user controls all settings. The workout continues until it is ended by the user.

B) Monuments (Only available on the TI1000)

Displays a list of five preset workouts based on international monuments. Monument workouts are only available on the Alpine Runner. For Cardio360 products, this button will display the Cardio360 workout icon.

C) Workout Finder

Displays a list of preset workouts.

D) Bluetooth Connectivity

Displays the Bluetooth connectivity interface before starting a workout to pair Bluetooth wireless technology enabled devices with the Envision⁹ console. Note: The pairing process between the Envision⁹ console and a third party app on a Bluetooth wireless technology enabled device must be completed before a workout begins.

E) Language Options

Enables users to choose between 12 language options.

F) Screen Lock

When the screen lock is held for three seconds, the touch screen display will lock for 20 seconds to enable cleaning.

CHAPTER 4: ENVISION⁹ OPERATION

TOUCH SCREEN NAVIGATION:

Selecting a Preset Workout:

Preset workouts are accessed by selecting the Workout Finder button on the home screen. All available workouts are listed as a default on the right side of the screen, but the user may select from specific workout categories listed on the left side of the screen to view a subset of all available workouts such as HRC workouts. To begin a workout, swipe through the workout list (A) and press anywhere within the workout bounding box to proceed.

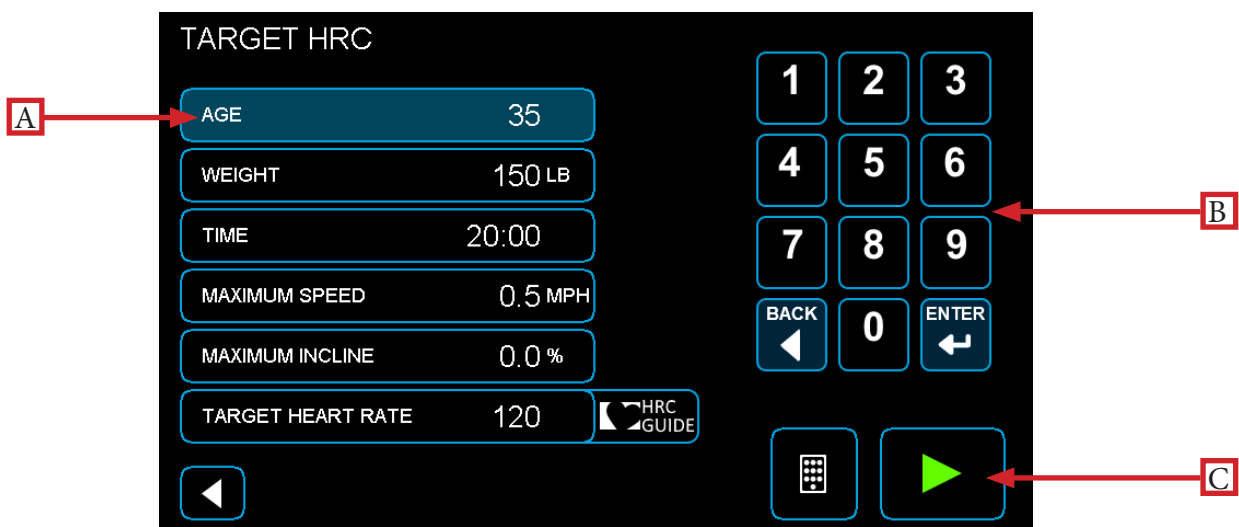
Note: The image below may differ slightly based on the base unit used.



Workout Data Entry Screen:

The Workout Data Entry screen enables the user to input workout parameters specific to the selected workout and the user prior to beginning the workout. To set a value, select the heading (A) of the value and manually enter a value using the keypad (B). Note: Selecting enter on the keypad after entering a value will save the value in that item and then automatically select the next item in the list. Select the green arrow (C) to begin the workout.

Note: The Workout Data Entry screen will vary based on the workout selection.

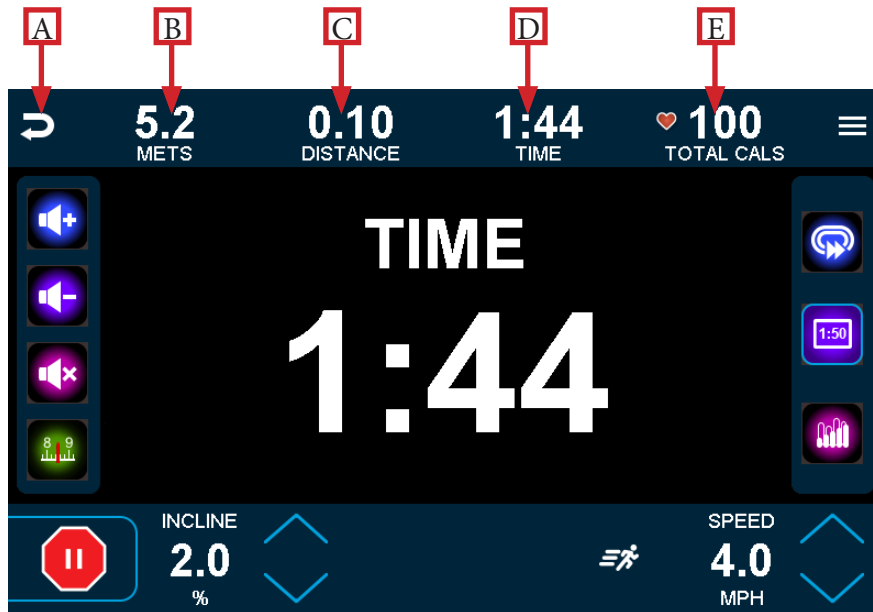


CHAPTER 4: ENVISION⁹ OPERATION

TOUCH SCREEN NAVIGATION:

Workout Views Screen:

During any workout a Workout View Screen will be displayed to give the user a comprehensive visual overview of their current workout data.



A) Workout Views Toolbar Cycle:

Cycle through three preset toolbar menus of workout data also shown in the Workout Data Menu.

B) METS:

Displays the current METS expenditure based on current speed and incline workout settings.

C) Distance:

Displays the current distance traveled.

D) Time Elapsed:

Displays the time elapsed since the start of the workout.

E) Heart Rate Information:

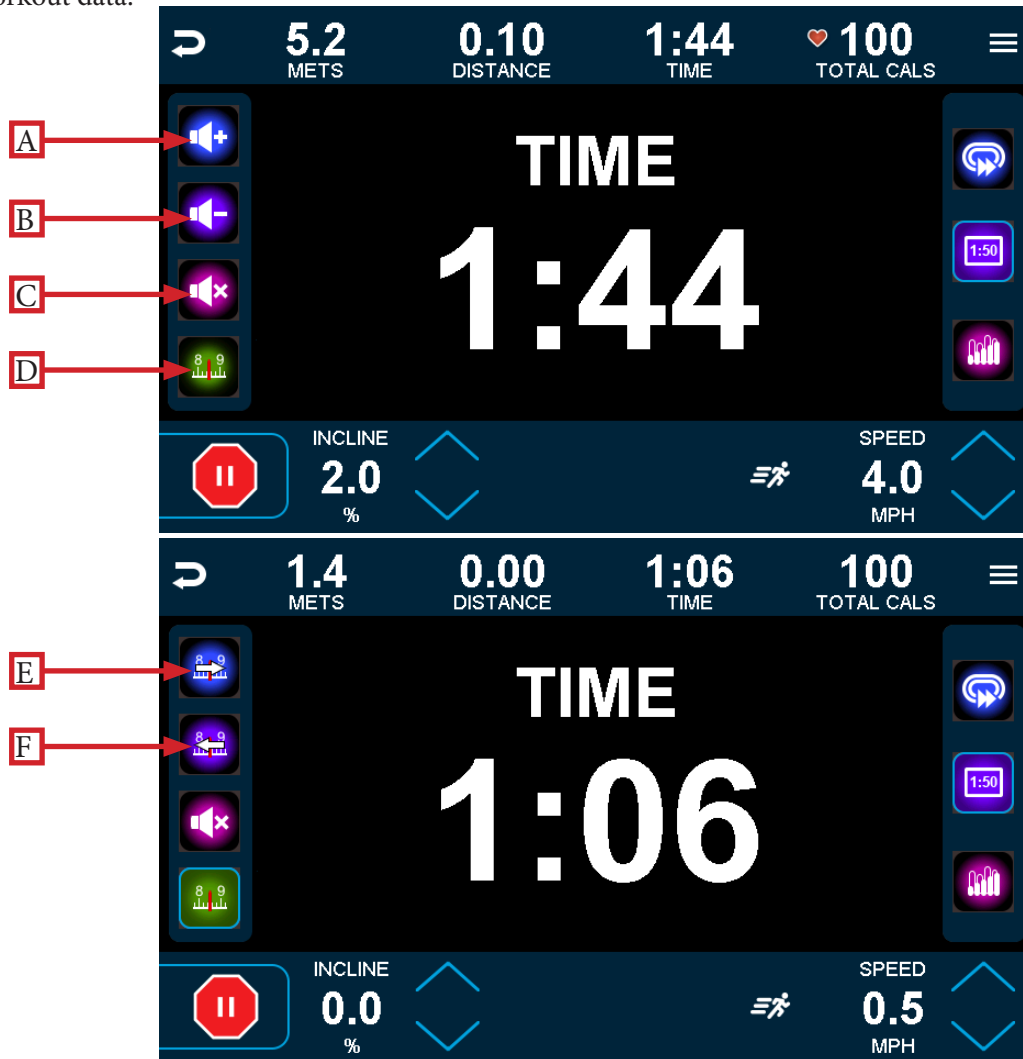
When the user is wearing a heart rate chest strap or utilizing the Contact Heart Rate system, their heart rate will be displayed in bpm (beats per minute). Note: If heart rate is not selected to display in the Workout Data menu, it will automatically display while heart rate data is available in addition to deselecting the last non-heart rate data value to display heart rate if six data values have already been selected. If heart rate is selected to display in the Workout Data menu, it will continuously display the selected heart rate data value.

CHAPTER 4: ENVISION⁹ OPERATION

TOUCH SCREEN NAVIGATION:

Workout Views Screen:

During any workout a Workout View Screen will be displayed to give the user a comprehensive visual overview of their current workout data.



A) Volume Up:

Increase the volume one level at a time.

B) Volume Down:

Decrease the volume one level at a time.

C) Mute Volume:

Instantly set the volume to zero.

D) Broadcastvision Channel Selector:

Enables the user to select a channel from the available channels on a pre-configured Broadcastvision Series transmitter.

E) Broadcastvision Channel Up:

Navigate up one channel on the pre-configured Broadcastvision Series transmitter.

F) Broadcastvision Channel Down:

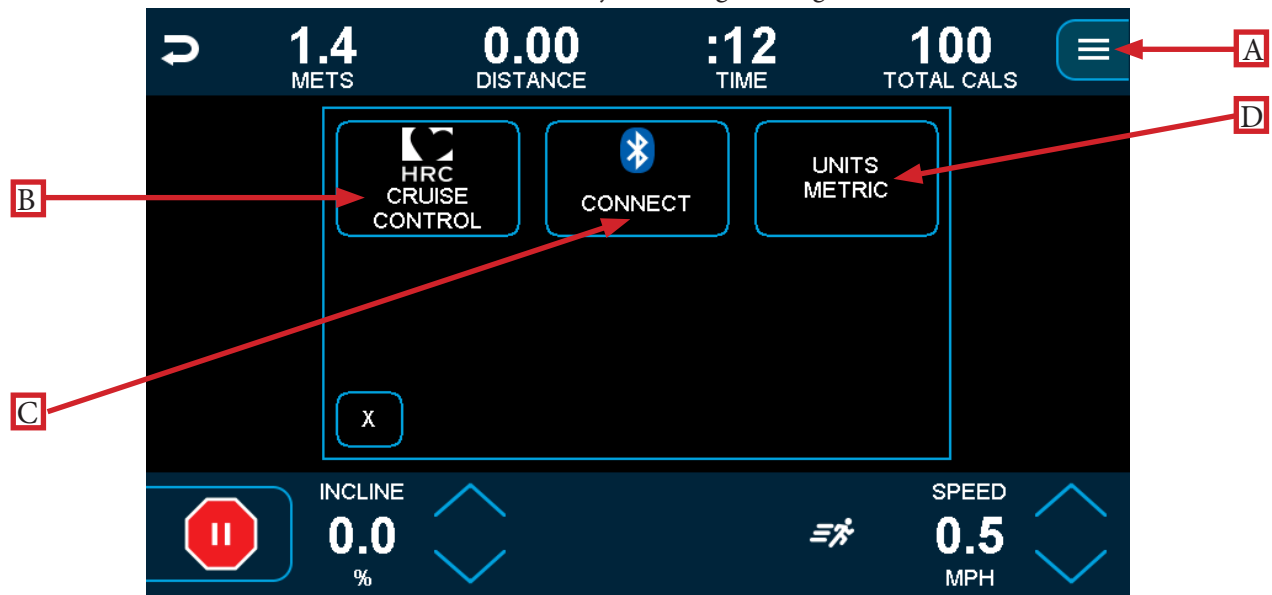
Navigate down one channel on the pre-configured Broadcastvision Series transmitter.

CHAPTER 4: ENVISION⁹ OPERATION

TOUCH SCREEN NAVIGATION:

Options Menu:

The Options menu contains controls that allow users to adjust settings during their workout.



A) Options Menu:

The Options menu enables users to customize their workout experience such as enabling a Heart Rate Control (HRC) Cruise Control workout, and pairing Bluetooth wireless technology enabled devices with the console.

B) Heart Rate Cruise Control:

Sets the current heart rate as the target heart rate with the machine adjusting incline/workload and speed to maintain that target heart rate.

C) Bluetooth Connectivity:

Allows the user to pair Bluetooth wireless technology enabled devices with the Envision⁹ console such as audio devices, heart rate monitors, the GymTrakr[®] app, and the Zwift[®] app.

D) Unit of Measurement:

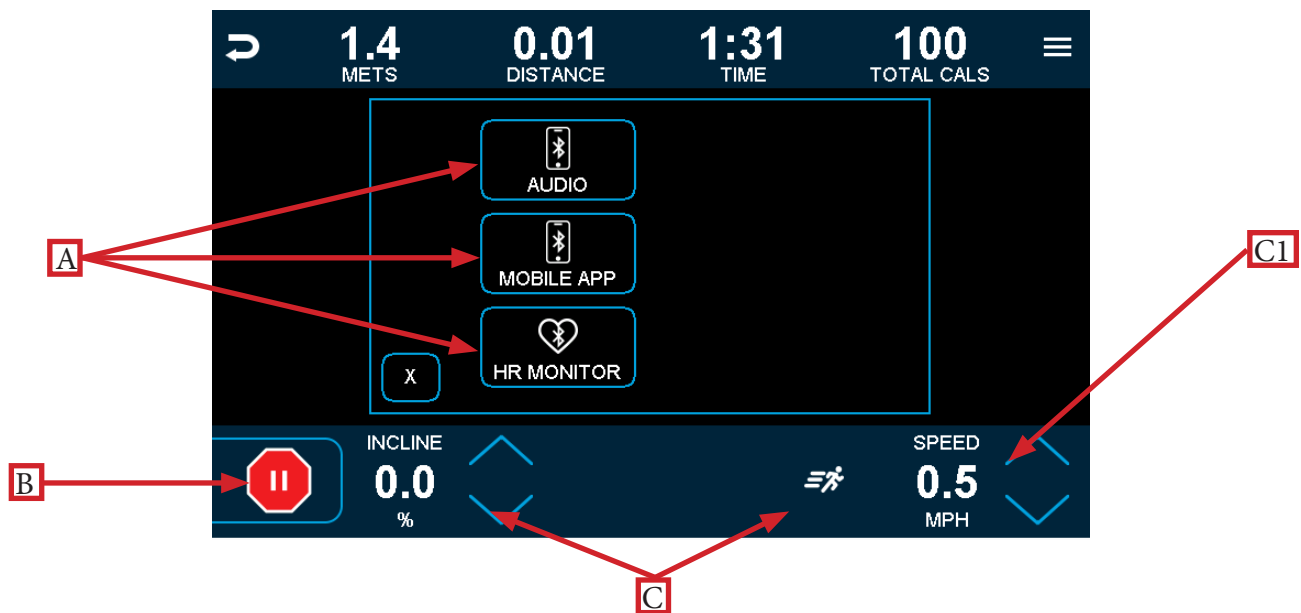
Enables the user to switch between metric and imperial (US) unit of measurements displayed on the screen.

CHAPTER 4: ENVISION⁹ OPERATION

TOUCH SCREEN NAVIGATION:

Bluetooth Connectivity:

The Bluetooth connectivity screen (A) displays the Bluetooth wireless technology enabled devices available for pairing with the Envision⁹ console. Follow the on-screen prompts on the Envision⁹ console and the Bluetooth device to complete the pairing process. Once the pairing process is complete, the audio screen will appear where the user can navigate playable audio menus, mute and adjust volume, pause, advance, or replay tracks, and unpair the Envision⁹ console and Bluetooth device. Note: The Bluetooth connectivity screen can also be accessed from the console home screen to pair your Bluetooth wireless technology enabled devices with the console before starting a workout.



B) Stop:

Stops or pauses the current workout.

C) Quick Touch Incline/Speed Keys:

These keys enable the user to quickly adjust the INCLINE levels in increments of 0.5% and SPEED in increments of 0.5 mph. To manually enter a speed or incline increment, press the corresponding numerical readout and a numerical pad will appear to enter your selection.

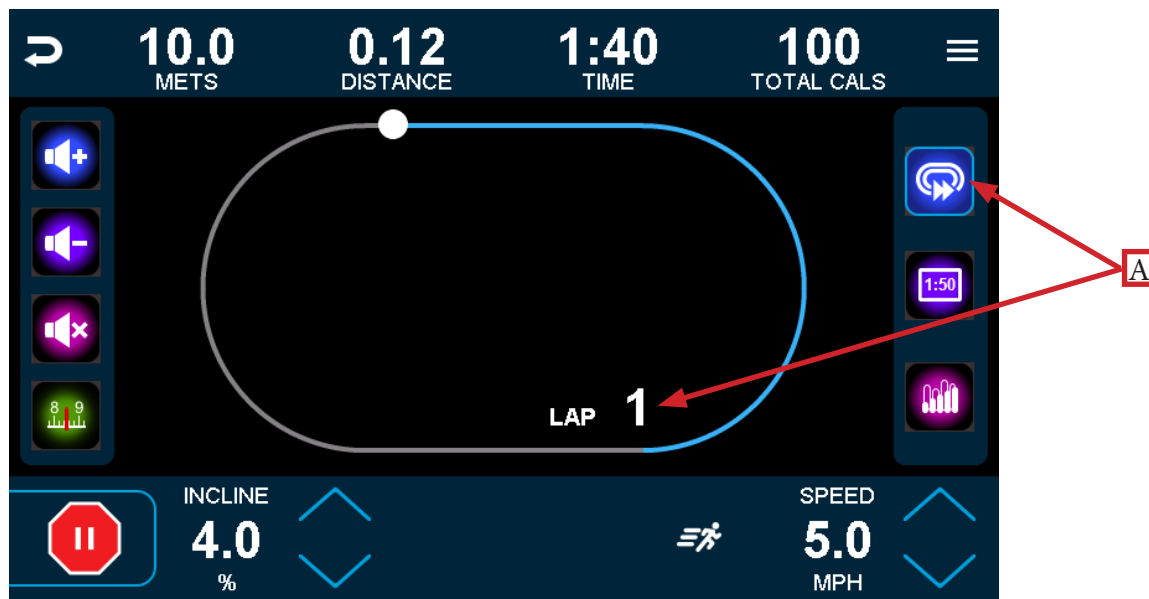
Note: To select between preset speed increments, press the runner icon (C1). This icon may vary in appearance and functionality across products. Speed presets are 3, 5, and 7 mph respectively.

Note: For non-treadmill base units, the INCLINE data field will display WORKLOAD measured in levels of resistance from 1-30 and the SPEED data field will display PACE measured in revolutions-per-minute (rpm). For the UC400, UC900, RC400, and RC900 models engaged in a Pace workout, the Pacesetter option will display next to the PACE data field providing a target pace for the user based on the type of Pace workout selected.

CHAPTER 4: ENVISION⁹ OPERATION

WALK/RUN TRACK:

The Walk/Run Track screen (A) displays a virtual track with a progress dot representing the user walking and/or running around the track.

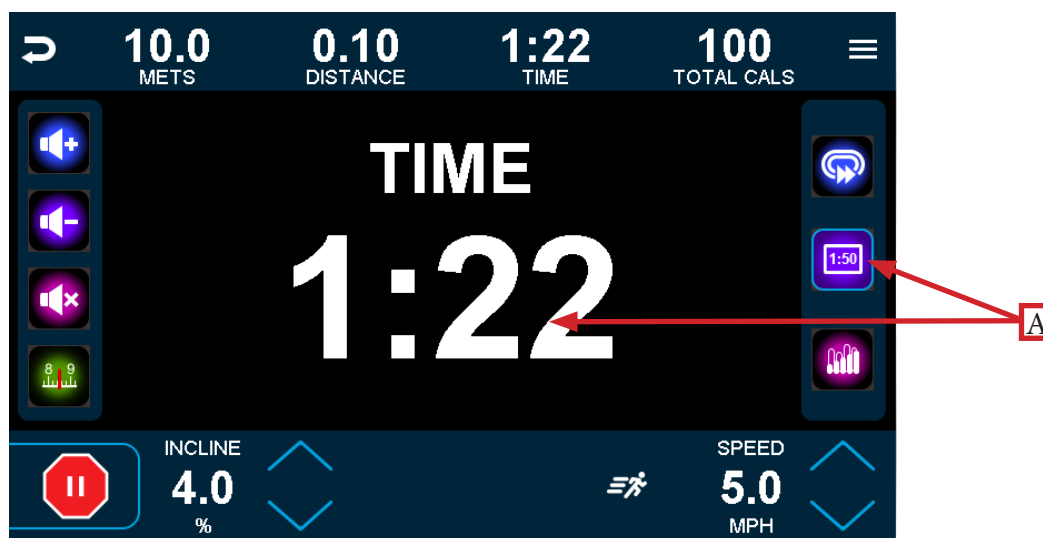


A) Lap Count:

Displays a counter for the number of laps the user has completed around the virtual track.

TIME SCREEN:

The Time screen (A) displays the elapsed time for the current workout.

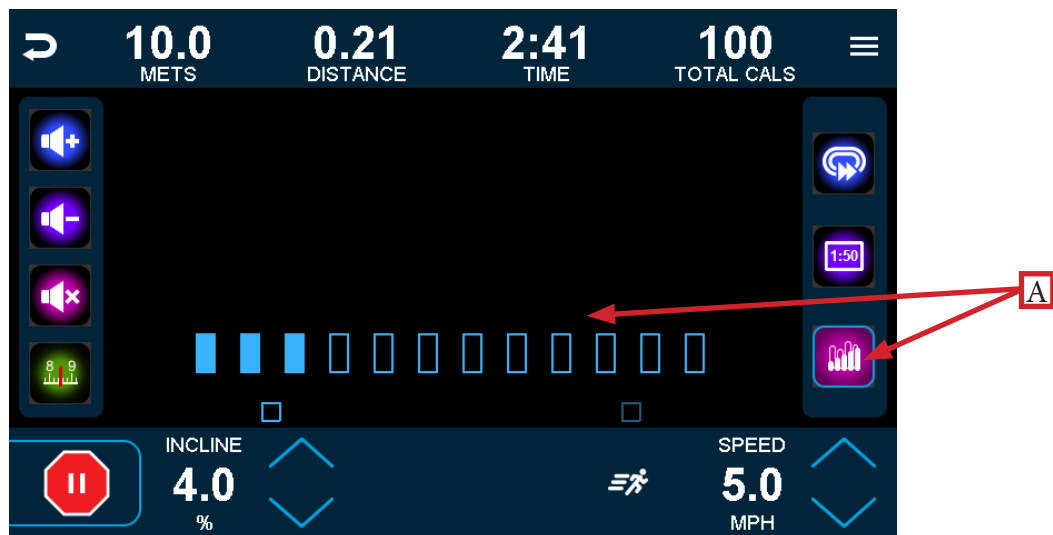


CHAPTER 4: ENVISION⁹ OPERATION

INCLINE/SPEED GRAPH:

The Incline/Speed screen (A) provides a real-time graphical display of the user's current workout incline or speed data based on the type of workout selected. A horizontal progress bar driven by preset time increments tracks the progress through the current graph bar.

Note: Incline and Speed will both be displayed for certain workouts such as Custom Ultra. Incline and Speed will be replaced with Workload and Pace for non-treadmill base units.



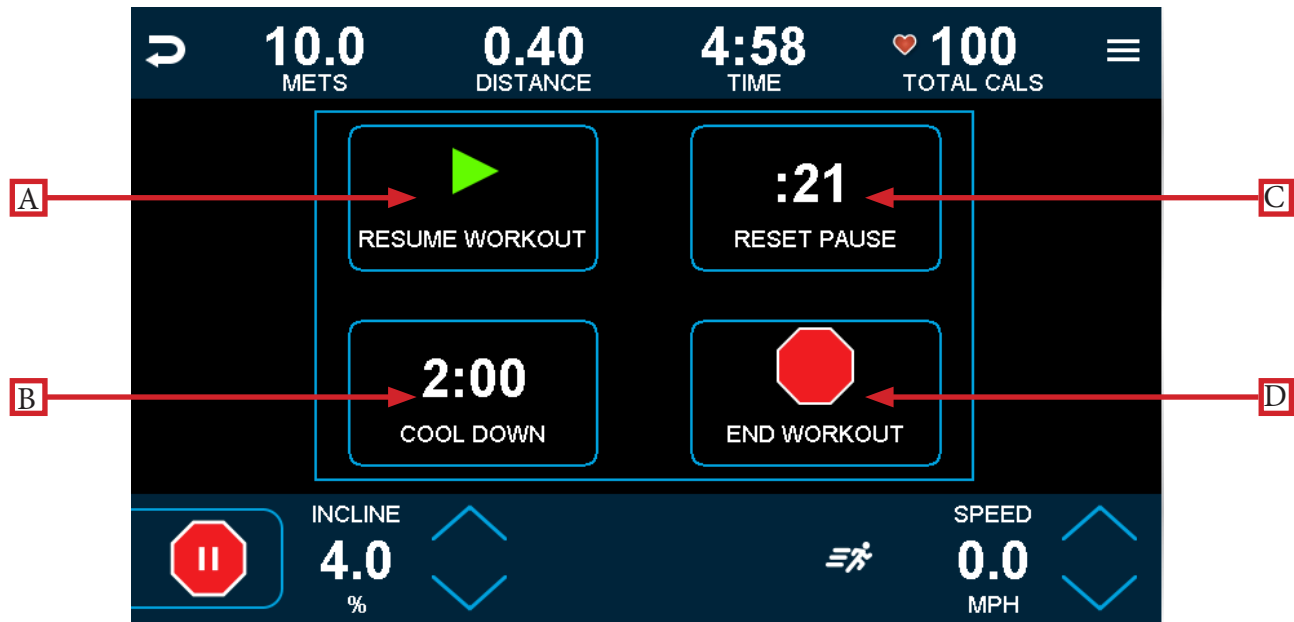
CHAPTER 4: ENVISION⁹ OPERATION

IDLE SCREEN:

During a workout when the user becomes idle or presses the Stop button on the bottom toolbar, the Idle screen shown below will appear, prompting the user to resume their workout (A), start a two minute, low intensity cooldown (B) with the workout ending after that time, reset the Idle Screen Timer (C) to 30 seconds while the user makes their selection, or end the current workout (D) and proceed to the Workout Summary screen.

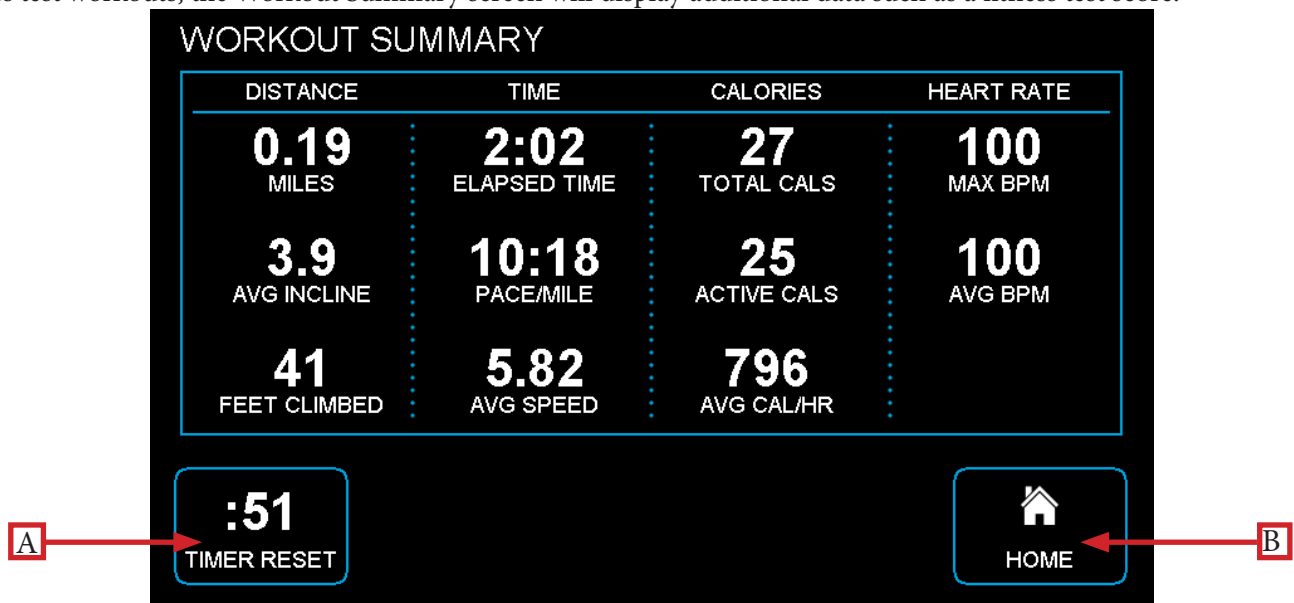
Note: During the cooldown sequence, the unit is in manual mode where the user directly controls all settings such as SPEED and INCLINE.

Note: The Idle Screen will disable the Resume Workout, Cool Down, and Reset Pause buttons until the belt and incline motors cease movement.



WORKOUT SUMMARY:

At the end of a workout the Workout Summary screen will display an overview of the workout data. If the user requires more time to view the workout summary, they can press the Reset Timer button (A) to reset the timer back to one minute. Press the Home button (B) to return to the home screen before the Reset Timer button reaches zero seconds. Note: For fitness test workouts, the Workout Summary screen will display additional data such as a fitness test score.



CHAPTER 4: ENVISION⁹ OPERATION

BROADCASTVISION TV PRESET PROGRAMMING:

TV Programming:

1. Note the number of TVs visible in the facility room that the audio setup will be programmed in.

Entering Test Mode

2. Hold the Top Left key until “WORKOUT FINDER” begins to flash (appx. 3 seconds). Next, hold the Bottom Left key and immediately proceed to Step 3.
3. Select the SCROLL DOWN key to highlight UTILITIES and select Enter.

Entering BV Setup Mode

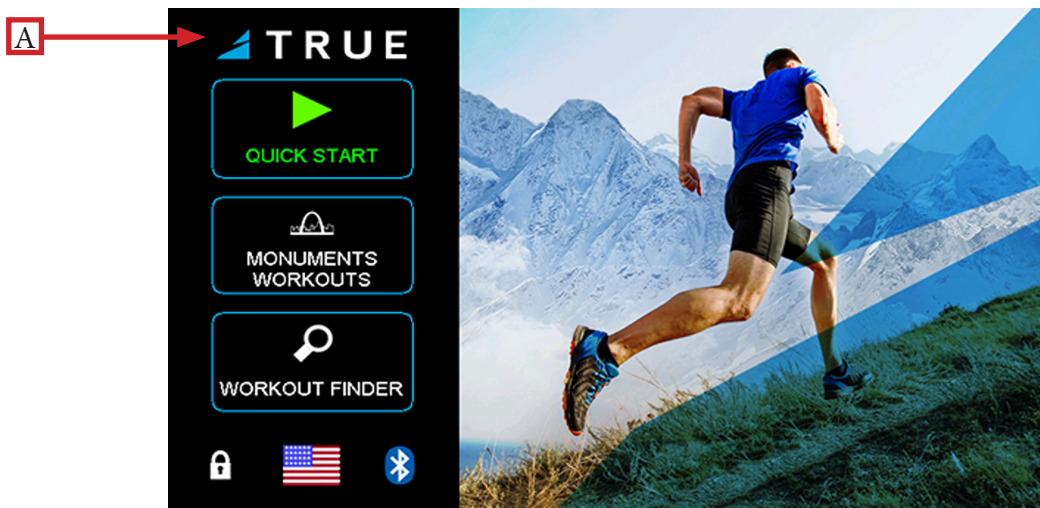
4. Select the Scroll Down key repeatedly until “B-VISION SETUP” is displayed.
5. Select the ENTER key. “BV SETUP” will display.
6. Select the SCROLL DOWN key. “BV TV SERIES 1-9” will display.
7. Highlight BV series 2.
8. Press SELECT. “LOAD BV SERIES 2” will display momentarily, then “TV chan01” is displayed. “chan01” will be blinking indicating it has not been saved yet.

NOTE: These displays are optimally designed to work with Broadcastvision transmitters, which should be part of this wireless installation. If non-Broadcastvision transmitters are being used, one should try at this point of these instructions to press “4” to LOAD BY SERIES 4 for Mye©/Fantaay© transmitters or press 8 to LOAD BV SERIES 8 for Cardio Theatre © LCS transmitters or press 9 to LOAD BV SERIES 9 for Cardio Theatre © xTV transmitters. This may allow for reception under these circumstances.

SERVICE MODE:

Entering Service Screen:

To enter the Service screen, press and hold the TRUE logo (A) in the upper left corner of the home screen until the TRUE logo begins to flash. Next, press and hold the bottom, right corner of the screen until the Service screen appears.



CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Summary Screen:

The Summary Screen will be the first screen displayed. This screen will give a general overview of the unit's setup.



A) Home Screen:

Navigates the user to the Home screen.

B) Product Model:

The model number that the console is currently configured to.

C) Software Version:

The current version of software that is installed on the console.

D) Units:

Displays the current unit of measurement for calculating speed, distance, and other items. Note: the unit of measurement is determined in the Product Setup menu sequence.

E) Max Speed:

Displays the maximum speed the user can travel on the base unit.

F) Min Speed:

Displays the minimum speed the user must travel on the base unit.

G) Max Incline:

Displays the maximum incline the user can set the base unit to.

H) Min Incline:

Displays the minimum incline the user must set the base unit to.

I) Max User Weight:

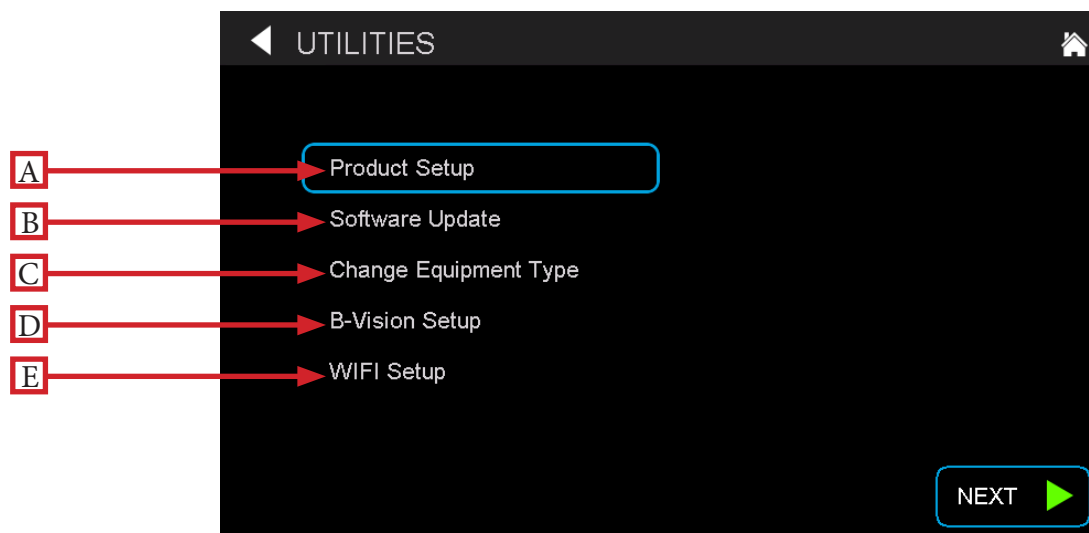
Displays the maximum user weight for use with the machine.

CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Utilities Menu:

The Utilities menu is accessed by selecting the Utilities button on the Service menu. The Setup menu is separated into sub-categories and enables users to configure the console and set up various functions of the unit.



A) Product Setup:

During the initial setup phase when attaching the console to the base unit, the user must follow the on-screen prompts in the Product Setup menu to accurately sync the console with the base unit. Note: The user must repeat this sequence when switching the console to a different base unit whether the same type of base unit (e.g. treadmill to treadmill) or different type of base unit (e.g. treadmill to elliptical).

B) Software Update:

TRUE may periodically release software updates to enhance the workout experience. Due to the complex nature of this procedure, it is recommended that a TRUE certified service professional performs any software updates.

C) Change Equipment Type:

Enables the user to change the equipment type if switching the console from a different base unit. Follow the on-screen prompts to complete the process.

D) B-Vision Setup:

Displays the Broadcastvision's Setup screen where the user can select the appropriate "BV TV Series" from one to nine and then all channels emanating audio while adjusting the volume. Select the Save button or Unsave button to save or not save your Broadcastvision configuration.

E) WiFi Setup:

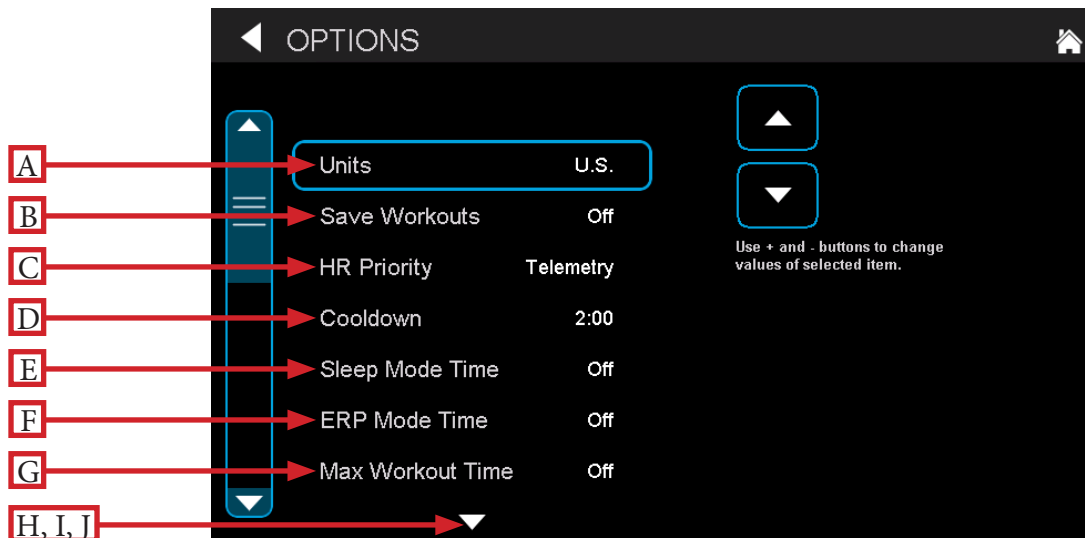
Connect to a WiFi network to remotely update the console software. Note: This sub-menu is reserved for future use/enhancements.

CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Options Menu:

The Options menu is accessed by selecting the Options button on the Main menu. The Options menu provides various customization options.



A) Units:

Displays the selected unit of measurement whether U.S. or metric.

B) Save Workouts:

Enables the user to pre-configured save workouts.

C) HR Priority:

Toggle between telemetry or contact heart rate grips for heart rate tracking priority.

D) Cooldown:

Set the length of the cooldown timer.

E) Sleep Mode Time:

Sets the countdown timer for when Sleep Mode is activated from last touch or from wake.

F) ERP Mode Time:

Set the idle countdown timer for when ERP mode activates.

G) Max Workout Time:

Set the maximum workout time length to 30, 45, or 60 minutes.

H) Finder Timeout (Not Pictured):

Set the timeout for Workout Finder to 30, 45, or 60 seconds.

I) Setup Timeout(Not Pictured):

Set the timeout for Workout Setup to 30, 45, or 60 seconds.

J) Summary Timeout (Not Pictured):

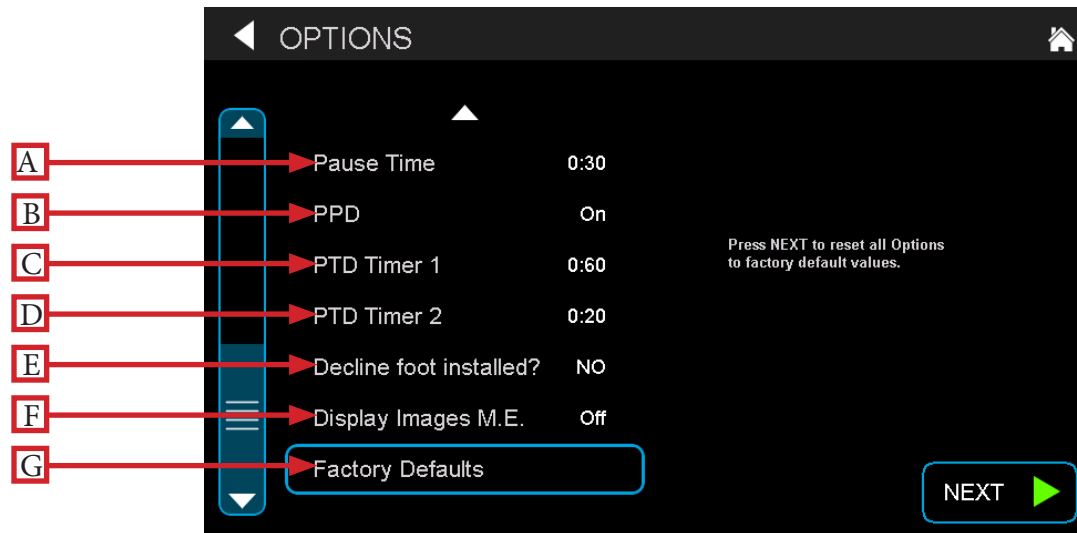
Set the timeout for Workout Summary to 30, 45, or 60 seconds.

CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Options Menu:

The Options menu is accessed by selecting the Options button on the Main menu. The Options menu provides various customization options.



A) Pause Time:

Set the timeout for Pause Time in the Idle Screen to 30, 45, or 60 seconds.

B) Person Present Detection (PPD):

Toggles Person Present Detection to on or off.

C) PPD Timer 1:

During a workout, set the countdown timer for when the Idle screen will appear.

D) PPD Timer 2:

In the Idle screen, set the countdown timer for when the Workout Summary screen will appear.

E) Decline foot installed?:

Toggles on or off indicating if the optional decline foot is installed on the base unit.

F) Display Images M.E.:

Enable or disable modesty mode.

G) Factory Defaults:

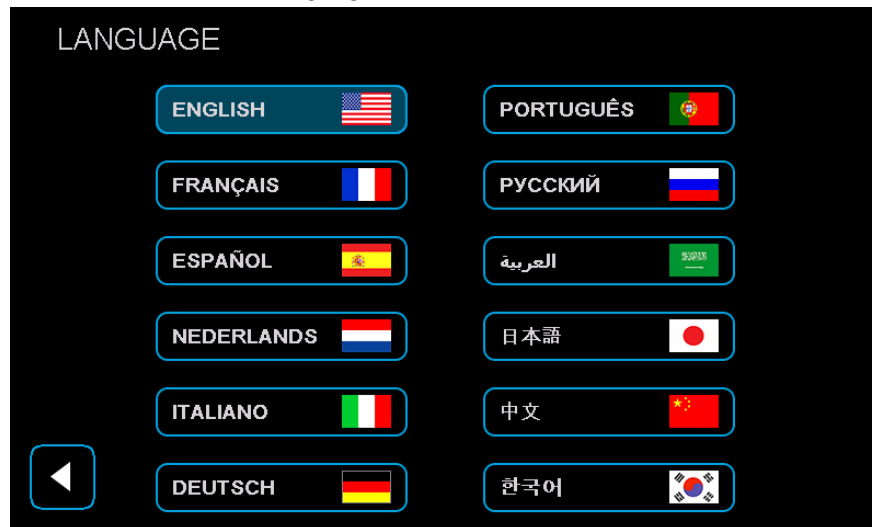
Restore the Envision 9 console to factory defaults.

CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

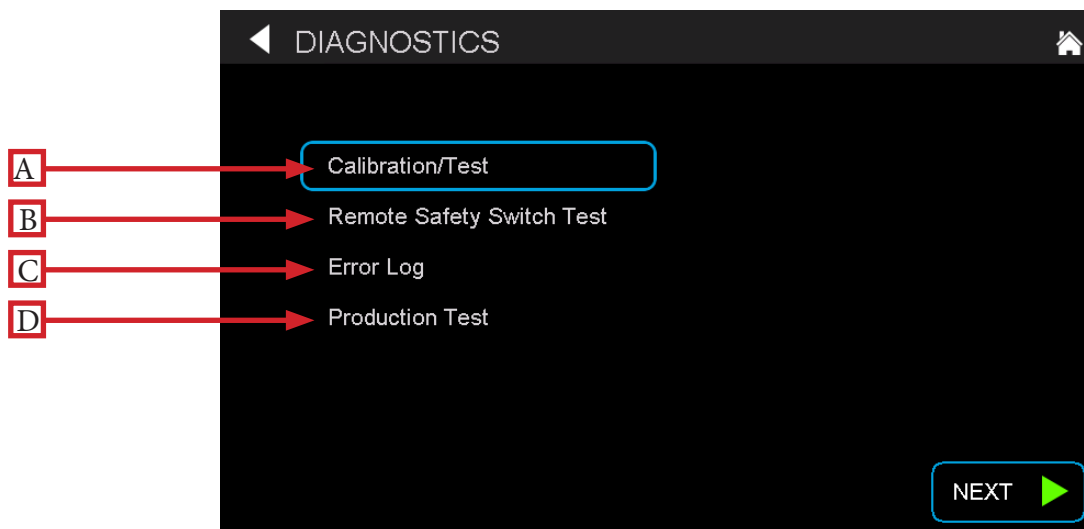
Language:

The Language menu enables the selection of a language for the Envision 9 console from the 12 available languages.



Diagnostics Menu:

The Diagnostics menu provides advanced functions for the Envision 9 console.



A) Calibration/Test:

Enables the user to calibrate and test the console. Note: Do not use the base unit or console while calibration is underway.

B) Remote Safety Switch Test:

Test the functionality of the remote safety switch to confirm correct operation.

C) Error Log:

View all error and fault codes. Note: Selecting the Clear All button will clear all error and fault codes from the error log.

D) Production Test:

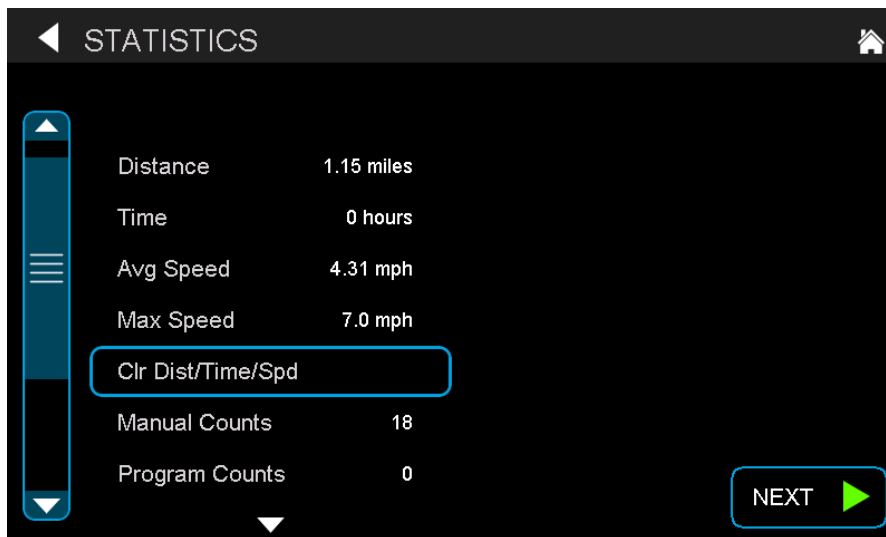
The Advanced menu contains multiple tools that are used in the production of the console and for demonstration purposes. It is recommended to leave these settings in their default positions.

CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Statistics Menu:

The Statistics Menu provides statistical data about the console and base unit with the ability to clear all statistics in addition to enabling the user to export all statistics via the USB Export button.

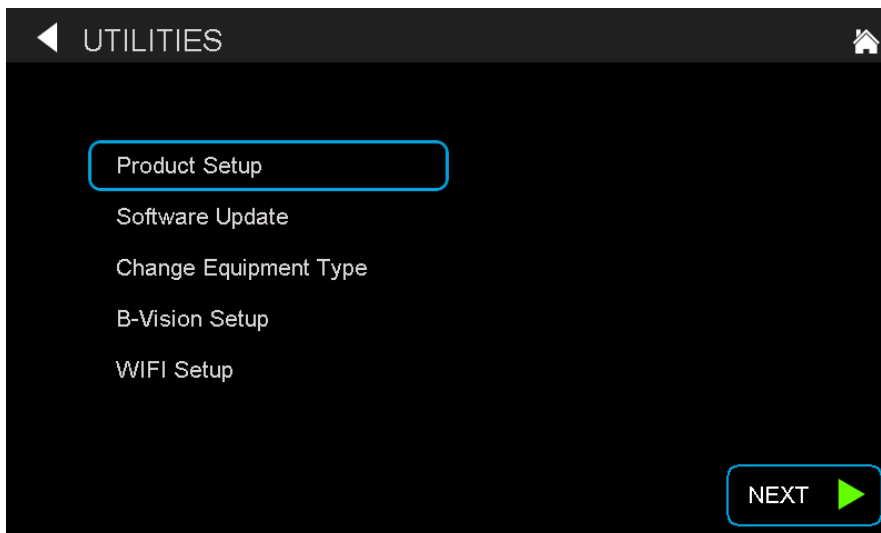


CHAPTER 4: ENVISION⁹ OPERATION

SERVICE MODE:

Transferring Envision⁹ to same type base unit:

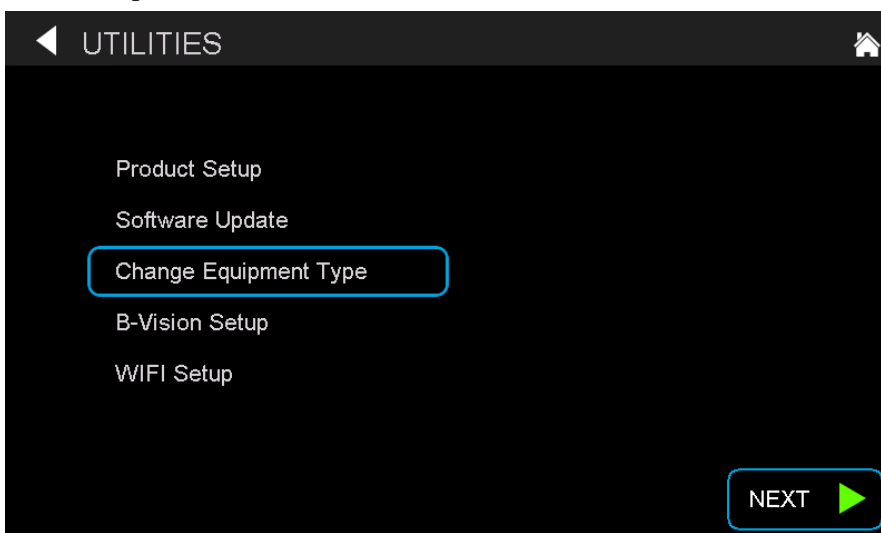
When transferring the Envision⁹ console to a same base unit type (e.g. treadmill to treadmill), the Envision⁹ console must be configured to the correct base unit model (e.g. TI1000, TC900, TC400, etc.). Within Service Mode, navigate to Utilities > Product Setup and follow the on-screen prompts to select the correct base unit model along with other pertinent information such as language and unit of measurement.



Transferring Envision⁹ to different type base unit:

When transferring the Envision⁹ console to a different base unit type (e.g. treadmill to bike), the new base unit type must be selected in the Change Equipment Type menu. Follow the on-screen prompts to make the new base unit type selection.

Note: Selecting the base unit model via the Product Setup menu is not necessary for this process as the Change Equipment Type menu will automatically select the correct base unit model. To update pertinent information such as language and unit of measurement, refer to their respective sub menus (e.g. language is updated via the Language sub-menu and unit of measurement is updated via the Options sub-menu).



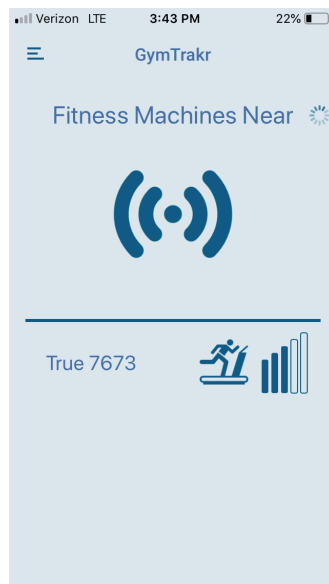
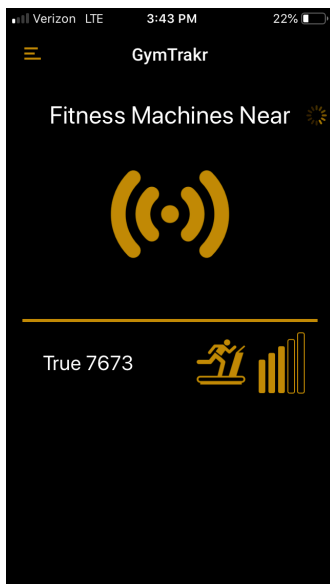
CHAPTER 4: ENVISION⁹ OPERATION

GYM TRAKR APPLICATION:

Home Screen:

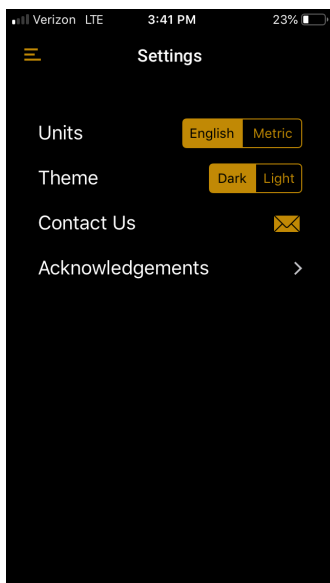
The Gym Trakr[®] application Home screen displays all available machines for pairing with the application via Bluetooth.

Note: The Gym Trakr application offers two color combinations themes as shown below.



Settings Screen:

The Settings screen enables the user to adjust the unit of measurement, toggle between color combination themes, contact the application developer, and view acknowledgements.



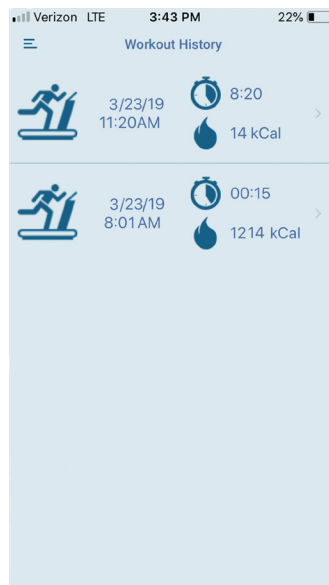
CHAPTER 4: ENVISION⁹ OPERATION

GYM TRAKR APPLICATION:

Workout History Screen:

The Workout History screen displays all previously saved workout data.

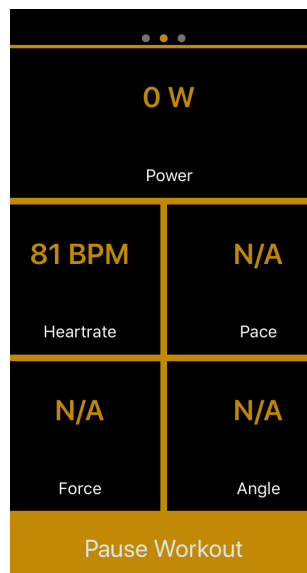
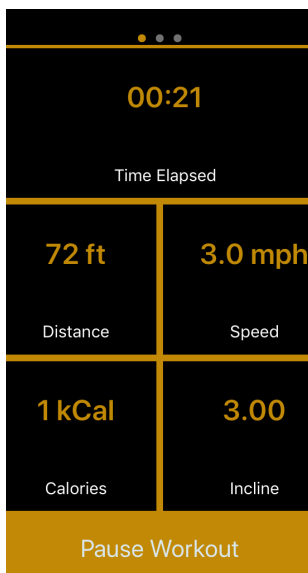
Note: The user must select “Yes” in the “Save Workout to History” pop-up screen when prompted at the end of a workout for the workout data to be saved and viewable in the Workout History screen.



Workout Screen:

The Workout screen displays various real-time workout metrics via three fully customizable screens.

Note: Selecting any workout data field on the below three screens displays a pop-up sub-menu where the user can select from a list of various workout metrics to display in that specific workout data field.



CHAPTER 4: ENVISION⁹ OPERATION

GYM TRAKR APPLICATION:

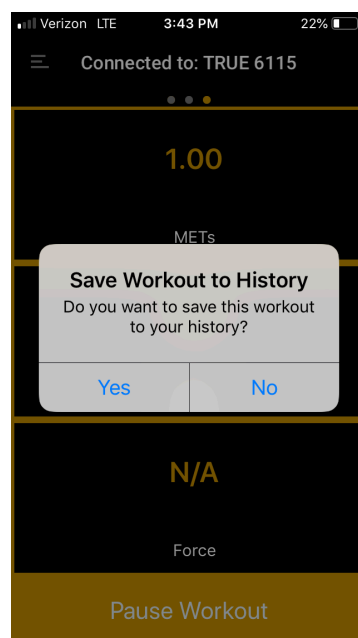
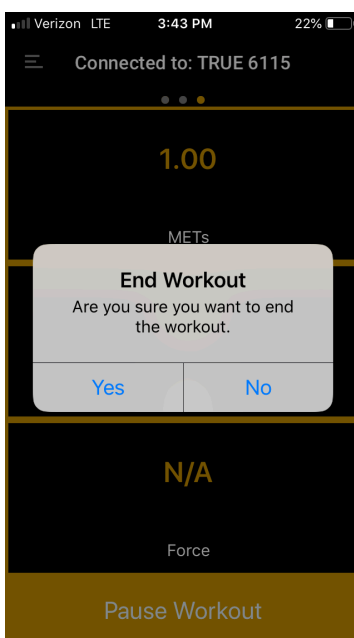
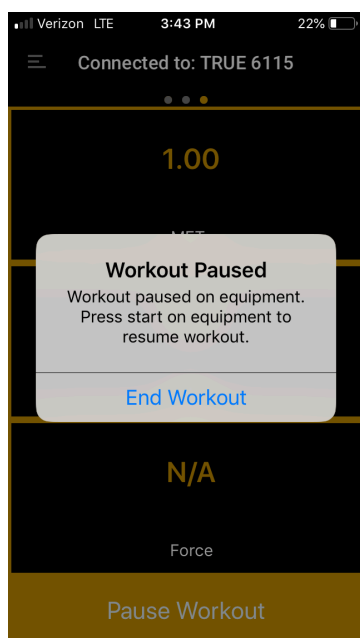
Workout Paused, End Workout, and Save Workout to History Pop-Up Windows:

At the conclusion of a workout, the user is presented with three pop-up windows.

The Workout Paused pop-up window notifies the user the workout has been paused on the equipment with the option to end data tracking of the current workout.

The End Workout pop-up window confirms the user does want to end data tracking of the current workout.

The Save Workout to History pop-up window inquiries if the user wants to save the current workout data where it can be reviewed in the Workout History screen.



CHAPTER 4: ENVISION⁹ OPERATION

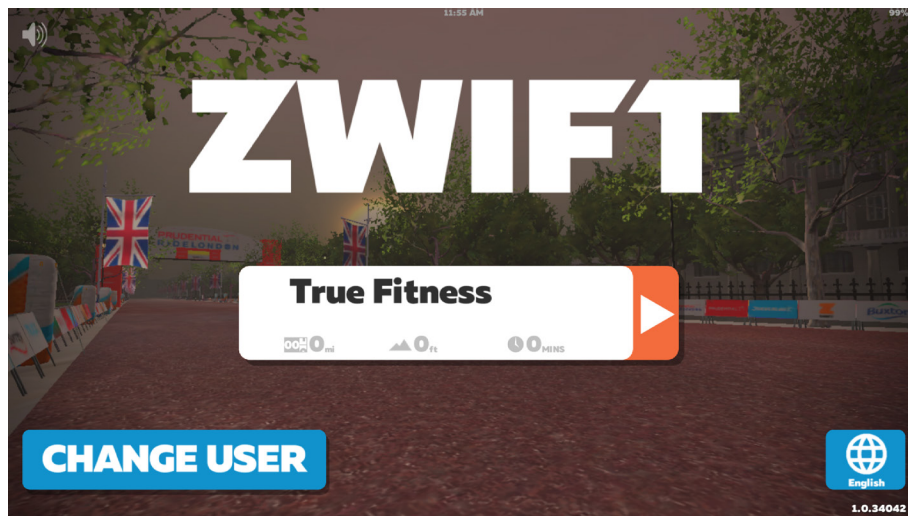
ZWIFT APPLICATION:

Login Menu:

The Zwift® application Login menu enables the user to select a profile in addition to selecting a language.

Note: Confirm your smartphone or tablet is paired with the Envision¹⁶ with Compass touchscreen console via Bluetooth to ensure all workout data is synced with the Zwift application.

Note: For more information on the Zwift application, refer to their website: <https://zwift.com/>

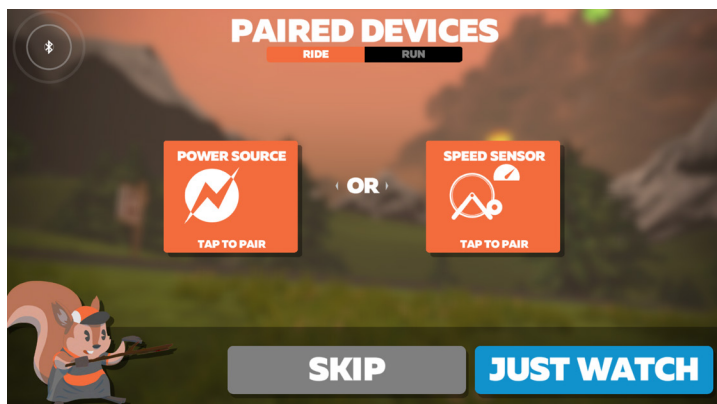


Device Pairing:

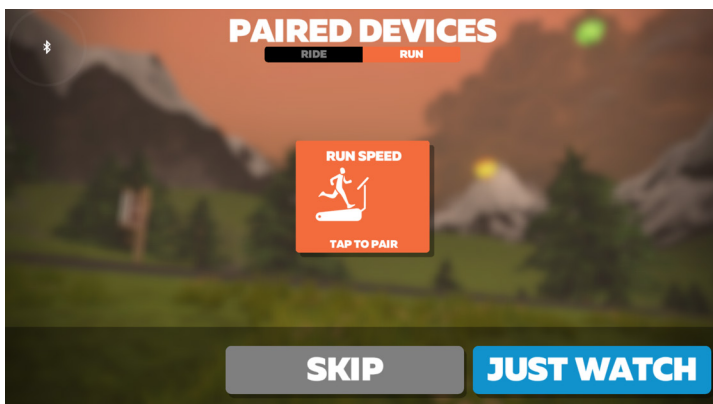
Pair your smartphone or tablet with the Envision¹⁶ with Compass touchscreen console via Bluetooth.

Note: Select Ride or Run based on the intended workout.

Ride



Run

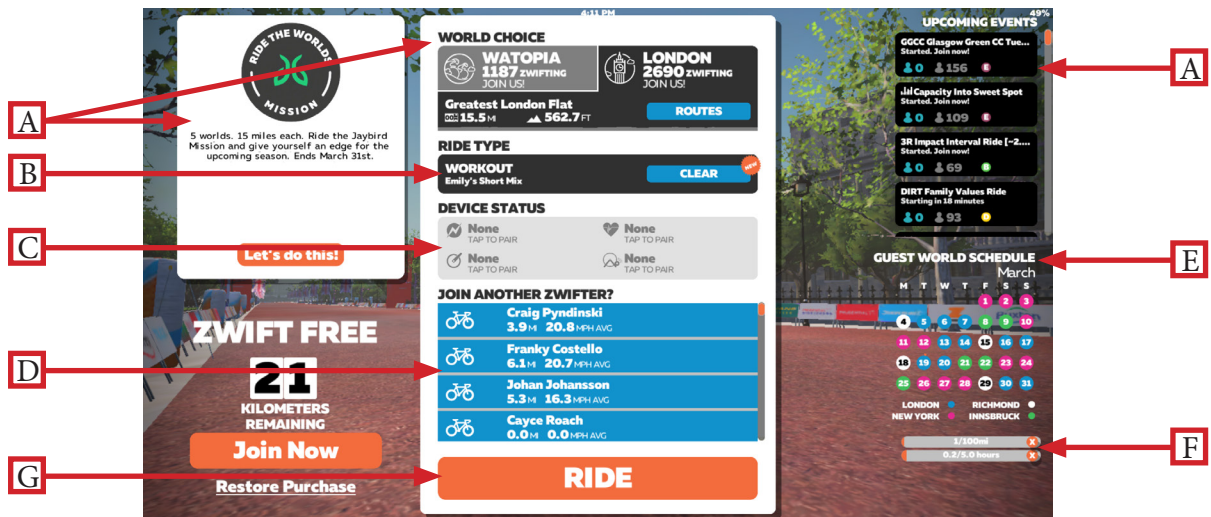


CHAPTER 4: ENVISION⁹ OPERATION

ZWIFT APPLICATION:

Home Menu:

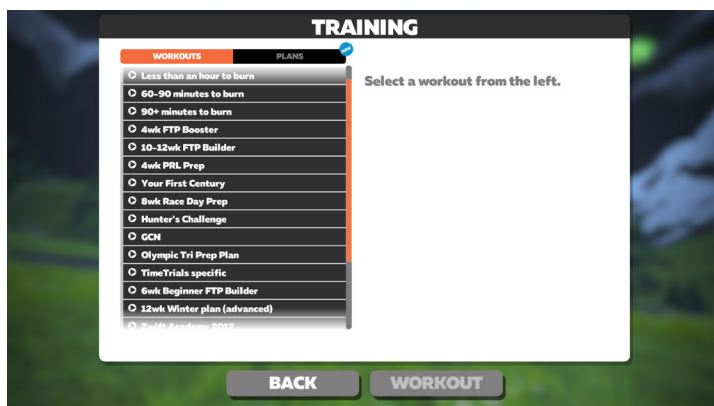
The Home menu displays special in-app events (A), available workouts (B), device pairing options (C), the ability to join other users in their current workout (D), the guest world schedule (E), current challenges selected by the user (F), and the option to begin a workout based on selected parameters (G).



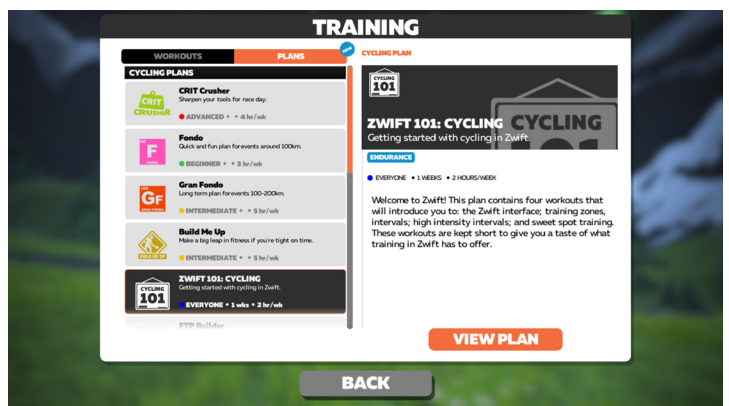
Training Menu:

Selecting a workout from the Home menu navigates the user to the Training menu. The Training menu contains the Workouts and Plans tabs. The Workouts tab provides multiple, predetermined workouts categorized under meaningful sub-menus. The Plans tab provides customized workout plans for all types of fitness enthusiasts.

Workouts Selection



Plans Selection



CHAPTER 4: ENVISION⁹ OPERATION

ZWIFT APPLICATION:

Workout Screen:

After configuring workout parameters and selecting the Ride button on the Home menu, the workout will begin. The appearance of the workout user interface will display either the Workouts or Plans screen based on the user selecting from the Workouts or Plans tabs in the Training menu.

Workouts

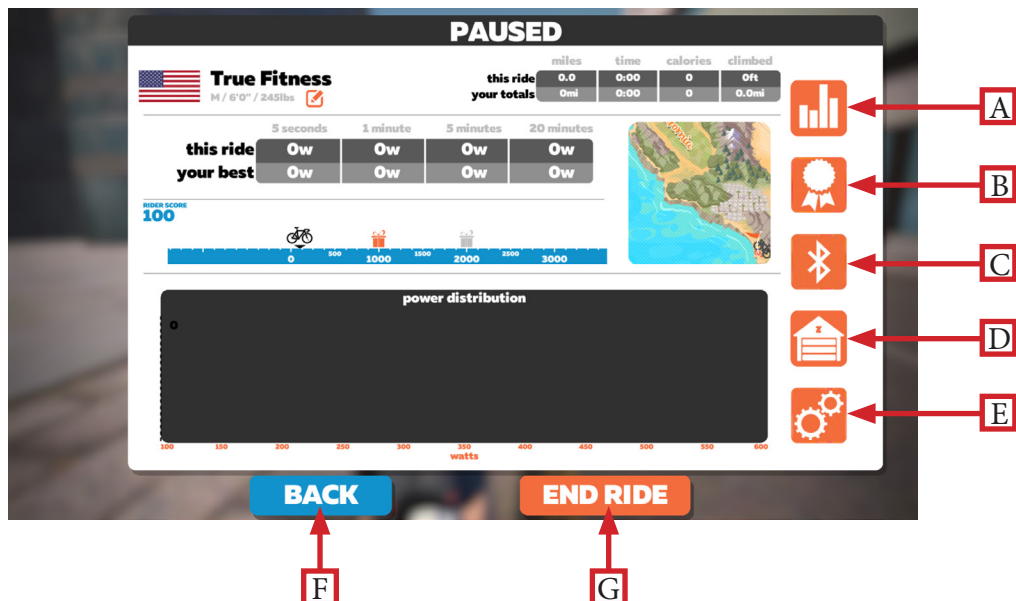


Plans



Workout Pause Screen:

Selecting the Menu button from the Workout screen will navigate the user to the Workout Pause screen. This screen displays current workout data in addition to the follow sub-menus: Training Menu (A), Badges (B), Device Pairing (C), User Customization (D), and Settings (E). Additionally, the user can navigate back to the Workout Screen (F) or end the current workout (G).

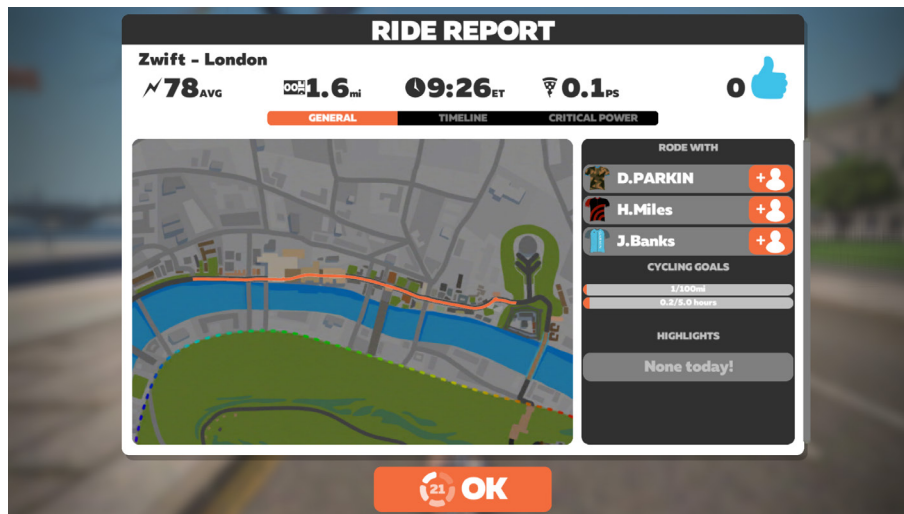


CHAPTER 4: ENVISION⁹ OPERATION

ZWIFT APPLICATION:

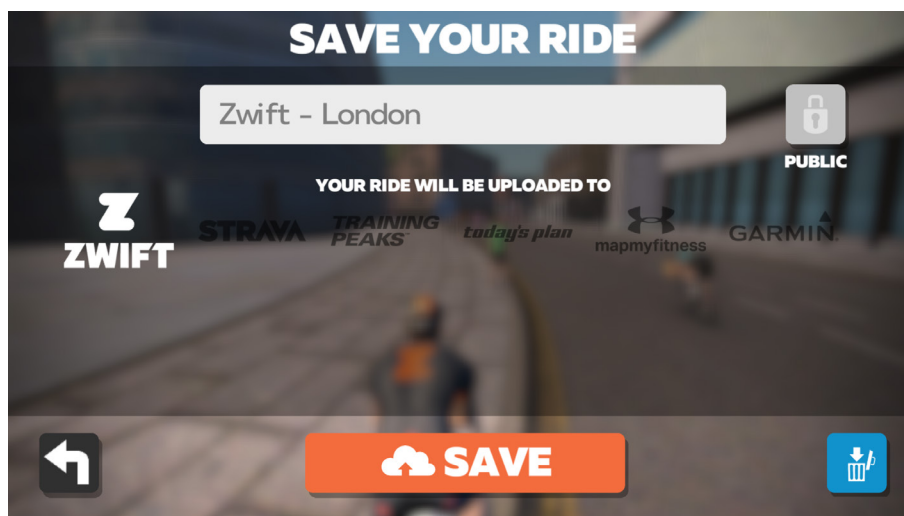
Ride Report Screen:

The Ride Report screen displays post-workout data such as route traveled and distance traveled.



Save Your Ride:

The Save Your Ride screen enables the user to save the workout data to the list of fitness applications listed below with the option to navigate back to the Workout Pause screen or discard current workout data.



CHAPTER 4: ENVISION⁹ OPERATION

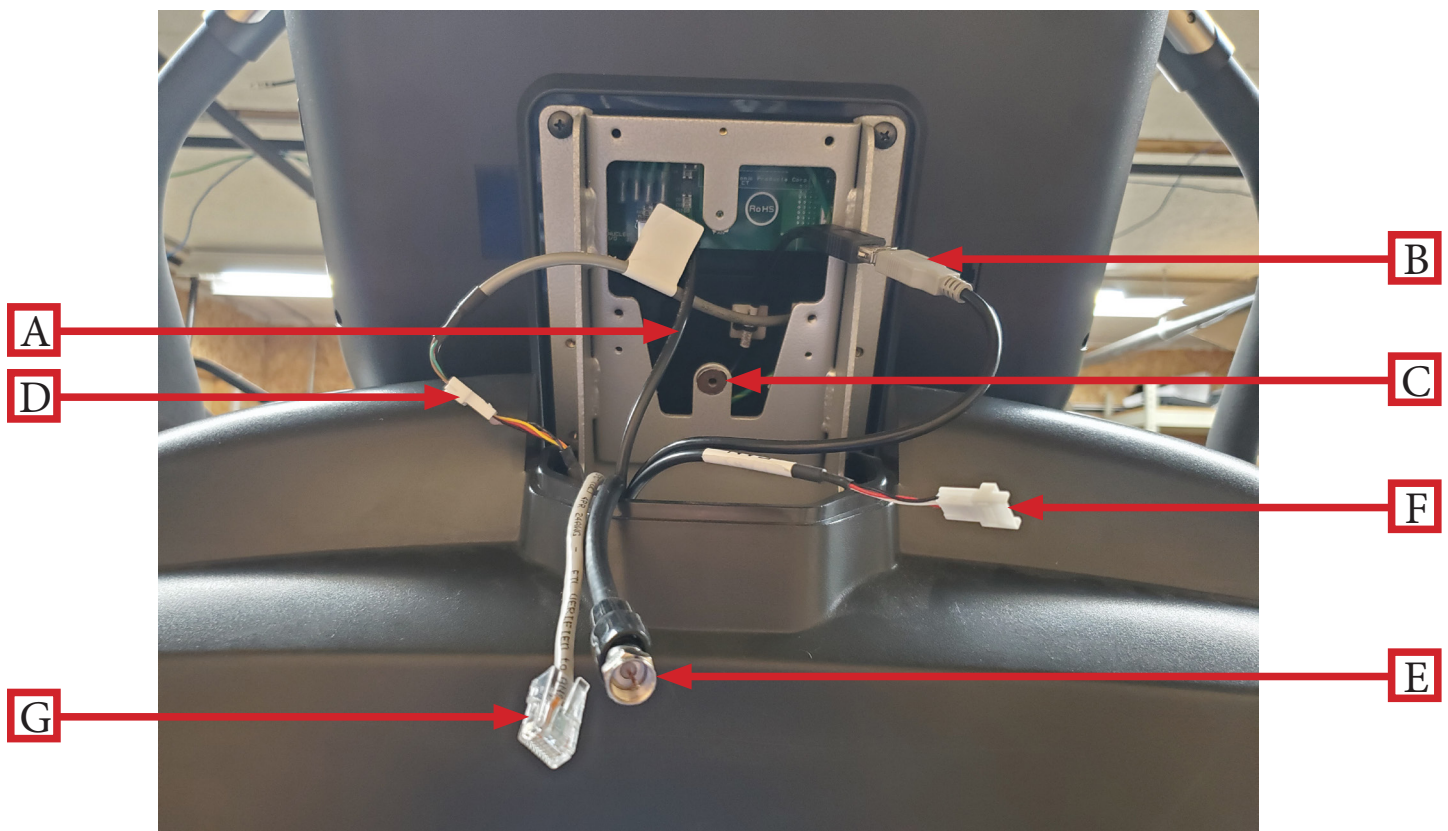
ENVISION⁹ CONSOLE ASSEMBLY:

Console Wire Connections:

Connect the Auxillary Power Supply (A), USB Data cable (B), and Ground Wire Ring Terminal (C) as shown below. Tuck the CSAFE cable (D), Coaxial cable (E), Console Fan (F), Ethernet Communication cable (G), and any excess cord length inside the pedestal.

Note: Refer to the respective unit manual included with your unit for console mast and rear console cover assembly.

Note: Before connecting the power source and mounting the console to the unit, connect the USB data cable. When removing the console from the base unit, power down the console and remove from the console mast before disconnecting the USB data cable.



CHAPTER 5: CUSTOMER SERVICE

CONTACTING SERVICE:

TRUE Fitness recommends you gather the Basis ID (Envision with Compass console only) or serial number along with a brief description of the issue.

For Envision with Compass consoles, please send information to your sales representative, and to TRUE's Help Desk at compasssupport@truefitness.com or call + 1 (636) 980-4044 during the business hours of 8:30 AM - 5:00 PM CST Monday - Friday. After hours will be handled on a first-in, first-out basis the following business day.

True Fitness Service Department

865 HOFF ROAD

ST. LOUIS, MO 63366

1.800.883.8783

HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST

E-MAIL: service@truefitness.com

CONTACTING SALES:

Interested in TRUE Products? Please contact us with any sales or product inquiries so that we may direct you to the appropriate sales representative to answer your questions.

TRUE FITNESS HOME OFFICE

865 HOFF ROAD

ST. LOUIS, MO 63366

1.800.426.6570

HOURS OF OPERATION: 8:30 A.M. - 5:00 P.M. CST

E-MAIL: sales@truefitness.com

CHAPTER 5: CUSTOMER SERVICE

REPORTING FREIGHT OR PARTS DAMAGE:

Unfortunately, sometimes materials can be damaged during shipment. If materials are damaged during shipment, please follow the guidelines below to determine the appropriate process for you to follow in case of damages.

Severe Damage:

Obvious damage to external packaging / internal product. Please **refuse** the shipment and it will be returned to TRUE Fitness by the carrier. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours to notify us that the shipment has been refused. Once we have received the damaged shipment, a replacement shipment will be sent to you. Only refuse the damaged piece if the shipment is multiple boxes.

Slight Damage:

The box may have minimal damages and you are not sure if the actual product is damaged or not. You **must** sign the bill of lading as damaged when accepting the shipment. Once you have opened the box and you have determined something is indeed damaged please gather the serial number, model number, description and photos of damages. Please make sure the photos include the damaged product as well as the damaged box the product arrived in. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours.

Concealed Damage:

You may receive a shipment that looks intact and discover once the box has been opened that there are hidden damages. Please notify the carrier **immediately**. We will not be able to file a claim if the carrier is not notified in a timely manner. Once you have called the carrier you will need to gather the serial number, model number, description and photos of damages. Contact the TRUE Fitness customer support team by calling 800.883.8783 or sales support team by calling 800.426.6570 Monday-Friday during normal business hours.

WARRANTY:

NOTICE

For unit and console warranty information, refer to the Warranty Information chapter in the unit manual.